

Senior Support Consultant Bl

Your tasks

Continental's digital capabilities are growing every day. Our Sales, Logistics and Finance Information Technology Competence Center is the digital backbone of our company's Tire business - and we want you to join us!

Using primarily an SAP platform, the Competence Center ensures Continental's Sales, Logistics and Finance organizations stay on the leading edge of all things digital. From managing service requests to developing the latest solutions and systems, we are the tech foundation of these organizations.

If you love to learn, grow and be on the forefront of creating modern technology tools, Continental is the perfect match for you.

Key responsibilities:

- Design and implement SAP Business Intelligence solutions jointly in a team with IT specialists;
- Ensure the application reliability for our business partners by following the ITSM standards for Incident- and Problem Management;
- Plan and execute Change requests and projects in high quality and within scope, budget and time;
- Follow communication plans and continuously inform about development status, issues and risks to the various stakeholders;
- Work within a globally distributed organization in multiple time zones with diverse, multi-cultural stakeholders and external development partners.

Your profile

- Academic degree in Computer Science or equivalent qualification;
- Several years of relevant professional experience in SAP Business Intelligence (SAP BW, SAP HANA, SAP Analytics Cloud, MS Power BI);
- Solid skills in relevant programming languages (ABAP, SQLscript);
- Experience in the implementation of Planning applications (e. g. SAP BPC embedded);
- Several years of work experience in IT projects (agile and waterfall);
- IT Service Management experience appreciated;
- Proficient English language skills (written and spoken);
- Very efficient, reliable and responsible way of working;
- Very good communication and presentation skills;
- Ability to cooperate with globally distributed teams internal as well as external;
- Highly self-motivated, assertive and skilled at resolving conflicts as well as high customer service orientation;
- Willingness for occasional and planned national and international business trips.



Job ID REF81912A

Field of work **Information Technology**

Location **Lousado**

Leadership level **Leading Self**

Job flexibility **Hybrid Job**

Legal Entity
Continental Solution Center
Portugal, Unipessoal, LDA.

Our offer

- Integration in a challenging and international work environment, featured by the existence of state-of-the-art technologies;
- Flexible working model (hybrid);
- Collaborative workstyle;
- Continuous opportunities for personal development and learning.

We are committed to fostering a workplace where everyone feels safe, respected, and valued. All kind of applications are welcome.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.