

# **NCC2 Warranty Intern**

## Descrição da função

We are seeking a detail-oriented and analytical NCC2 Warranty Intern to join our team in La Tijera, Mexico. This internship opportunity offers hands-on experience in warranty analysis and quality control processes within our organization.

- Assist in analyzing warranty claims data to identify trends and patterns
- Support the warranty team in processing and reviewing warranty claims
- Help maintain accurate warranty records and documentation
- Participate in quality control meetings and contribute to process improvement initiatives
- Collaborate with cross-functional teams to gather and interpret warranty-related information
- Prepare reports and presentations on warranty performance metrics
- Assist in developing and implementing warranty policies and procedures
- Support the team in customer communication regarding warranty issues

# Requisitos

- Active student: Industrial Engineering (similar)
- Strong analytical and problem-solving skills
- Proficiency in Microsoft Office Suite, particularly Excel
- Excellent attention to detail and organizational skills
- Effective written and verbal communication abilities
- Basic understanding of warranty processes and quality control concepts
- · Ability to work independently and as part of a team
- Willingness to learn and adapt to new processes and technologies
- Fluency in English; Spanish language skills are a plus

## O que oferecemos

Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

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#### **Quem somos**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded



Identificação da vaga **REF81539R** 

Área funcional **Quality** 

Local **La Tijera** 

Contato **Arik Solano** 

Pessoa jurídica Continental Automotive Guadalajara México, S. de R.L. de C.V. in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.