

# NCC2 Warranty Intern

## Your tasks

We are seeking a detail-oriented and analytical NCC2 Warranty Intern to join our team in La Tijera, Mexico. This internship opportunity offers hands-on experience in warranty analysis and quality control processes within our organization.

- Assist in analyzing warranty claims data to identify trends and patterns
- Support the warranty team in processing and reviewing warranty claims
- Help maintain accurate warranty records and documentation
- Participate in quality control meetings and contribute to process improvement initiatives
- Collaborate with cross-functional teams to gather and interpret warranty-related information
- Prepare reports and presentations on warranty performance metrics
- Assist in developing and implementing warranty policies and procedures
- Support the team in customer communication regarding warranty issues

## Your profile

- Active student: Industrial Engineering (similar)
- Strong analytical and problem-solving skills
- Proficiency in Microsoft Office Suite, particularly Excel
- Excellent attention to detail and organizational skills
- Effective written and verbal communication abilities
- Basic understanding of warranty processes and quality control concepts
- Ability to work independently and as part of a team
- Willingness to learn and adapt to new processes and technologies
- Fluency in English; Spanish language skills are a plus

## Our offer

Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

Ready to drive with Continental? Take the first step and fill in the online application.

## About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded



Job ID  
**REF81539R**

Field of work  
**Quality**

Location  
**La Tijera**

Contact  
**Arik Solano**

Legal Entity  
**Continental Automotive  
Guadalajara México, S. de R.L. de  
C.V.**

in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.