

# L1 IT Engineer- Tires

## Ihre Aufgaben

- Provide first-level technical support to end-users, resolving hardware, software, and network issues promptly and efficiently;
- Managing and maintaining computer systems and software applications to ensure smooth and efficient operations;
- Assist in implementing and maintaining IT security measures, including antivirus updates, system patches, and user access controls to protect against cybersecurity threats;
- Documentation: Maintain accurate records of all technical issues, solutions, and system configurations. Document standard operating procedures and technical guides for reference;
- Troubleshooting: Diagnose and troubleshoot technical problems, escalating more complex issues to higher-level IT staff or external support when necessary;
- Inventory Management: Monitor and manage IT inventory, including hardware, software licenses, and peripherals. Ensure proper tracking and allocation of IT assets;
- Conduct basic training sessions for end-users on software applications, hardware usage, and IT policies to enhance their technical proficiency;
- Work closely with the IT team to implement technology solutions, resolve technical issues, and support the plant's production activities.

## Ihr Profil

- Bachelor's degree in Information Technology, Computer Science, or a related field, or equivalent;
- Previous experience in an IT support role;
- Windows Operating Systems;
- PCs hardware architecture;
- Office Applications Suite (Office 365: Outlook; Teams; OneDrive; Sharepoint; Excel; Powerpoint; Planner; VIVA);
- Asset Management (BMC) - is a plus;
- Printer Management - is a plus;
- Mobile devices management (phones; scanners; tablets) - is a plus;
- Patch Management & CyberSecurity monitoring (IVANTI) - is a plus;
- English language (B2).

## Unser Angebot

As a key member of our Continental team, you can expect great compensation, benefits, and ways of working. As a part of our Production team you will collaborate with a strong international team. Furthermore, we offer:

- Pay for Performance:
  - Achievement Bonuses and rewards;



Job ID  
**REF81468K**

Arbeitsbereich  
**Informationstechnologie**

Standort  
**Timișoara**

Leadership Level  
**Leading Self**

Job Flexibilität  
**Hybrid Job**

Rechtliche Einheit  
**S.C. Continental Automotive  
Products S.R.L.**

- Relocation Bonus for non-Timisoara residents;
- Flexibility Program including flexible hours, mobile work and sabbaticals.
- Wellbeing:
  - Health & Wellness (Private Health Insurance, Life Insurance, Sport activities etc.);
  - Different discounts (glasses, tires, medical, shopping);
  - In-house restaurant & coffee corners.
- Life-Long Learning:
  - Technical, Soft Skills & Leadership trainings;
  - Dedicated Programs and Conferences;
  - Free Language Courses (English, German, French etc);
  - Access to e-learning platforms;
  - Career development opportunities (local and international);
  - Internal development communities (Experts, Agile Community of Practice, Artificial Intelligence etc).
- Career Growth: We will also ensure your learning journey in training you step by step to be our next e.g. production manager, when the time comes your supervisor is taking the next step in their career plan.

### ***A Place For Everyone***

At Continental, our goal is to create value for a better tomorrow - for everyone and with everyone. For us, it matters who you are, and we believe in the difference you can make. We believe that everyone is unique, everyone has a different perspective and ideas that derive from both: nature and nurture. We offer equal opportunities to everyone - regardless of age, gender, nationality, cultural background, disability, religion, ideology, or sexual orientation.

Ready to drive with Continental? Take the first step and fill in the online application.

### **Über uns**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.