

Service Owner (m/f/d) Digital Workplace & Collaboration for OESL - REF81456L

Your tasks

The Service Owner Digital Workplace (DWP) & Collaboration at OESL (m/f/diverse) is responsible for key components of the company's enterprise-wide collaboration solutions. They drive the strategic development and successful use of collaboration solutions to optimise the digital workplace at OESL. Key responsibilities include:

- Transforming and shaping internal collaboration through strategic establishment of specified solutions within the DWP portfolio.
- Continuously refining the service strategy of collaboration solutions, primarily based on M365, Atlassian (Jira & Confluence) and other services, considering technological innovations as well as future trends.
- Leading complex, cross-functional IT projects, including implementation, vendor management, change and communication, stakeholder management, and budget responsibility.
- Managing operations with internal and external support providers, including escalation management and communication planning.
- Optimising the services through continuous improvements from technical, procedural, and user-oriented perspectives, including activities to increase user acceptance.
- Establishing and conducting sustainable demand management and an evergreen process aligned with stakeholders, customers, and management.

Hiring can take place at different OESL IT Locations.

Your profile

- Completed studies in computer science, business administration, business informatics, or a comparable qualification.
- Experience in software ergonomics, e-learning, online communication, community management, and knowledge management required.
- Technical expertise or professional experience with collaboration technologies, especially Microsoft Office 365 /Atlassian (Jira & Confluence), required.
- Professional experience in IT service management; or agile project management is desirable.
- Experience in managing external service providers.
- Fluent in English, both written and spoken.
- Excellent communication and moderation skills.
- Strong negotiation skills and the ability to find practical solutions for all parties involved.
- Change management skills required.
- Independent, structured, results- and customer-oriented working style.



Job ID
REF81456L

Field of work
Information Technology

Location
Timișoara

Leadership level
Leading Self

Job flexibility
Hybrid Job

Contact
Ina Fischmann

Legal Entity
ContiTech Vibration Control GmbH

- Willingness to travel occasionally.

Applications from severely handicapped people are welcome.

Our offer

About OESL IT

OESL IT is at the forefront of our transformation, being built from the ground up to be agile, forward-thinking, and strategic. As we shape the future of OESL, our IT team will play a pivotal role as a strategic advisory partner, driving digital capabilities and enabling business success across the organization.

Why Join OESL IT?

- **Greater Impact:** Take part in shaping the future of a newly formed, dynamic IT organization, with the opportunity to bring ideas to life and reap significant professional rewards.
- **Growth and Innovation:** Work in a fast-moving, cloud-based infrastructure and application environment that encourages innovation and offers opportunities for continuous growth and expanding your skill set.
- **Creative Space:** Experience the entrepreneurial spirit of a start-up culture within a global organization, enjoying both the creative freedom and the responsibility needed to thrive in modern working environments.
- **Tight-Knit Team:** Join a highly collaborative team where individuals have the power to shape their work, make meaningful contributions, and drive collective success.

Ready to drive with Continental? Take the first step and fill in the online application.

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About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent, and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

Guided by the vision of being the customer's first choice for material-driven solutions, the ContiTech group sector focuses on development competence and material expertise for products and systems made of rubber, plastics, metal, and fabrics. These can also be equipped with electronic components in order to optimize them functionally for individual services. ContiTech's industrial growth areas are primarily in the areas of energy, agriculture, construction, and surfaces. In addition, ContiTech serves the automotive and transportation industries as well as rail transport.

Original Equipment Solutions (OESL) is emerging as a stand-alone global leader in the automotive sector, with over 17,000 employees and €2 billion in annual sales. Operating in 15 countries across 35 locations, including technology centers, OESL will build on Continental's rich legacy to deliver high-quality parts to major OEMs and commercial vehicle customers worldwide.