

CT US - IT Analyst II

Descrição da função

Main Responsibilities

Infrastructure:

- Maintain local IT infrastructure in compliance with Continental standards.
- Ensure general IT environment health.

IT Projects:

- Support areas in IT projects, contacting providers and preparing the project, including investment description, providers, etc.
- Support IT management in preparing the IT budget for infrastructure.
- Manage, develop, and execute internal projects.

Network:

- Manage passive IT infrastructure.
- Design and implement network projects.
- Support the network team at the location.

Data Center:

- Manage the data center.
- Manage storage.

Help Desk:

- Provide daily user support.
- Support Office 365.
- Support Microsoft Windows.
- Maintain computers.

Business Applications:

- Support and keep all business applications updated as required.

ShopFloor:

- Provide level 2 support for ShopFloor.

Requisitos

- More than 2 years of experience working in any Information Technology area.
- Proven experience in IT support functions.
- Proven experience with incident management.
- Proven experience in IT infrastructure.
- Internal IT audit experience.
- At least 2 years of experience working in an ITSM-oriented



Identificação da vaga
REF81346K

Local
Winchester

Nível de liderança
Leading Self

Modalidade de trabalho
Onsite Job

Pessoa jurídica
O'Sullivan Films, Inc.

environment.

- Good communication skills, ability to work in teams, and project management skills.

O que oferecemos

- **Standards & Rules:** IT Governance (advanced)
- **Process:** Process Management & Process analysis (basic)
- **Method competencies**
- Service Management (advanced)
- Project Management (basic)

EEO-Statement:

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Quem somos

A Continental desenvolve tecnologias e serviços pioneiros para a mobilidade sustentável e conectada de pessoas e seus bens. Fundada em 1871, a empresa de tecnologia oferece soluções seguras, eficientes, inteligentes e acessíveis para veículos, máquinas, tráfego e transporte. Em 2021, a Continental gerou vendas de € 33,8 bilhões e emprega atualmente mais de 190 mil pessoas em 58 países e mercados. Em 8 de outubro de 2021, celebrou-se o aniversário de 150 anos da empresa.

O setor ContiTech do grupo desenvolve e fabrica, por exemplo, produtos e sistemas ecológicos inteligentes, com materiais cruzados,

para a indústria automotiva, engenharia ferroviária, mineração, agricultura e outros importantes setores industriais. Guiado pela visão de “soluções inteligentes e sustentáveis além da borracha”, o setor do grupo baseia-se em seu conhecimento de longa data sobre a indústria e materiais existentes no mercado para criar novas oportunidades de negócios, combinando uma ampla gama de materiais com componentes eletrônicos e serviços individualizados.