

# CT US - IT Analyst II

# Feladatok

## **Main Responsibilities**

## Infrastructure:

- Maintain local IT infrastructure in compliance with Continental standards.
- Ensure general IT environment health.

# **IT Projects:**

- Support areas in IT projects, contacting providers and preparing the project, including investment description, providers, etc.
- Support IT management in preparing the IT budget for infrastructure.
- Manage, develop, and execute internal projects.

#### Network:

- Manage passive IT infrastructure.
- Design and implement network projects.
- Support the network team at the location.

# Data Center:

- Manage the data center.
- Manage storage.

#### Help Desk:

- Provide daily user support.
- Support Office 365.
- Support Microsoft Windows.
- Maintain computers.

#### **Business Applications:**

• Support and keep all business applications updated as required.

#### ShopFloor:

• Provide level 2 support for ShopFloor.

# Profilja

- More than 2 years of experience working in any Information Technology area.
- Proven experience in IT support functions.
- Proven experience with incident management.
- Proven experience in IT infrastructure.
- Internal IT audit experience.
- At least 2 years of experience working in an ITSM-oriented



Job ID REF81346K

Telephely Winchester

Vezetői szint Beosztott

Munkahelyi rugalmasság Helyszíni munka

Jogi egység **O'Sullivan Films, Inc.**  environment.

• Good communication skills, ability to work in teams, and project management skills.

# Ajánlatunk

- Standards & Rules: IT Governance (advanced)
- Process: Process Management & Process analysis (basic)
- Method competencies
- Service Management (advanced)
- Project Management (basic)

# **EEO-Statement:**

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# Rólunk

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O setor ContiTech do grupo desenvolve e fabrica, por exemplo, produtos e sistemas ecológicos inteligentes, com materiais cruzados,

para a indústria automotiva, engenharia ferroviária, mineração, agricultura e outros importantes setores industriais. Guiado pela visão de "soluções inteligentes e sustentáveis além da borracha", o setor do grupo baseia-se em seu conhecimento de longa data sobre a indústria e materiais existentes no mercado para criar novas oportunidades de negócios, combinando uma ampla gama de materiais com componentes eletrônicos e serviços individualizados.