

## CT US - IT Analyst II

### Ihre Aufgaben

#### Main Responsibilities

##### Infrastructure:

- Maintain local IT infrastructure in compliance with Continental standards.
- Ensure general IT environment health.

##### IT Projects:

- Support areas in IT projects, contacting providers and preparing the project, including investment description, providers, etc.
- Support IT management in preparing the IT budget for infrastructure.
- Manage, develop, and execute internal projects.

##### Network:

- Manage passive IT infrastructure.
- Design and implement network projects.
- Support the network team at the location.

##### Data Center:

- Manage the data center.
- Manage storage.

##### Help Desk:

- Provide daily user support.
- Support Office 365.
- Support Microsoft Windows.
- Maintain computers.

##### Business Applications:

- Support and keep all business applications updated as required.

##### ShopFloor:

- Provide level 2 support for ShopFloor.

### Ihr Profil

- More than 2 years of experience working in any Information Technology area.
- Proven experience in IT support functions.
- Proven experience with incident management.
- Proven experience in IT infrastructure.
- Internal IT audit experience.
- At least 2 years of experience working in an ITSM-oriented



Job ID  
**REF81346K**

Standort  
**Winchester**

Leadership Level  
**Leading Self**

Job Flexibilität  
**Onsite Job**

Rechtliche Einheit  
**O'Sullivan Films, Inc.**

environment.

- Good communication skills, ability to work in teams, and project management skills.

## Unser Angebot

- **Standards & Rules:** IT Governance (advanced)
- **Process:** Process Management & Process analysis (basic)
- **Method competencies**
- Service Management (advanced)
- Project Management (basic)

### EEO-Statement:

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## Über uns

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O setor ContiTech do grupo desenvolve e fabrica, por exemplo, produtos e sistemas ecológicos inteligentes, com materiais cruzados,

para a indústria automotiva, engenharia ferroviária, mineração, agricultura e outros importantes setores industriais. Guiado pela visão de “soluções inteligentes e sustentáveis além da borracha”, o setor do grupo baseia-se em seu conhecimento de longa data sobre a indústria e materiais existentes no mercado para criar novas oportunidades de negócios, combinando uma ampla gama de materiais com componentes eletrônicos e serviços individualizados.