

IT Infrastructure Analyst

Jūsų užduotys

Description

The IT Infrastructure analyst works as part of a team to ensure network and systems are operating smoothly and efficiently. This position reports to the Network Infrastructure Manager. Responsibilities include:

- Implement, support, maintain and troubleshoot Cisco network infrastructure including routers, switches, ISE, WLC and WLAN hardware.
- Provide support for Windows based servers and associated applications, services, and settings
- Monitor and troubleshoot VMWare environment
- Provide user support
- Creation, scheduling and monitoring of system backups
- Follows policies and procedures related to network hardware and software acquisition, license, use, support, security, and backup
- Additional tasks as assigned by the Network Infrastructure manager

Reikalavimai

Requirements

- Analytical and Problem Solving - Must be able to identify problems within scope of responsibility and implement corrective action. Requires high level of analytical ability working with network and a variety of hardware and software configurations.
- Excellent communication and customer service skills
- Cisco certification (CCNA) or equivalent work experience
- Associate degree required in IT or computer related field
- 3+ years' experience in network/system admin capacity
- Experience maintaining a VMWare
- Microsoft Active Directory knowledge

Mes siūlome

All your information will be kept confidential according to EEO guidelines.

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