

# **IT Infrastructure Analyst**

## Vos activités

#### Description

The IT Infrastructure analyst works as part of a team to ensure network and systems are operating smoothly and efficiently. This position reports to the Network Infrastructure Manager. Responsibilities include:

- Implement, support, maintain and troubleshoot Cisco network infrastructure including routers, switches, ISE, WLC and WLAN hardware.
- Provide support for Windows based servers and associated applications, services, and settings
- Monitor and troubleshoot VMWare environment
- Provide user support
- Creation, scheduling and monitoring of system backups
- Follows policies and procedures related to network hardware and software acquisition, license, use, support, security, and backup
- Additional tasks as assigned by the Network Infrastructure manager

## Votre profil

#### Requirements

- Analytical and Problem Solving Must be able to identify problems within scope of responsibility and implement corrective action. Requires high level of analytical ability working with network and a variety of hardware and software configurations.
- Excellent communication and customer service skills
- Cisco certification (CCNA) or equivalent work experience
- Associate degree required in IT or computer related field
- 3+ years' experience in network/system admin capacity
- Experience maintaining a VMWare
- Microsoft Active Directory knowledge

## Notre offre

All your information will be kept confidential according to EEO guidelines.

### **EEO-Statement:**

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered,



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