

# IT Consultant Integrity & Law Operations

## Your tasks

Responsible for the development, provision, implementation and support of Integrity and Law Business Applications.

### Project Management:

- Effective steering and managing complex and strategic Integrity and Law IT projects throughout the entire project lifecycle
- Plan, execute, and deliver high-quality project outcomes on time and within budget
- Identify, assess, and mitigate project risks and issues through proactive management
- Develop and execute stakeholder communication plans to ensure transparency and alignment
- Lead project teams fostering teamwork

### Service Management:

- Accountable for the overall service delivery for respective services
- Coordinate with external partners to manage application lifecycle and support
- Run a sustainable demand management process including budget control
- Responsible for the change coordination (and implementation) for respective services
- Ensure efficient problem management process for respective services
- Ensure that agreed Service Levels Agreements are met for respective services
- License management
- Hierarchical point of escalation

### Cross-functional Collaboration:

- Fosters cross-functional collaboration with divisional IT departments and Key User groups to jointly develop and implement strategic solutions.

## Application Provisioning & IT Systems Oversight



Job ID  
**REF80642H**

Location  
**Makati**

Leadership level  
**Leading Self**

Job flexibility  
**Hybrid Job**

Legal Entity  
**Continental Global Business Services Manila, Inc.**

- Lead end-to-end application provisioning and coordinated cross-functional teams for seamless infrastructure integration.
- Ensures availability, performance, and compliance of IT business systems supporting Integrity and Law (e.g., CORE, Asterix, Compliance Hotline), while optimizing operational costs.

### **IT Business Consulting**

- Provides expert guidance to the business management and Key User teams on IT strategies and solutions to drive competitive advantage.
- Ensured full support and alignment across all topics within the area of responsibility

### **IT Governance, Policies & Standards:**

- Implements and continuously improve IT best practices, including project management, portfolio management, and service management.
- Optimizes internal department processes for increased efficiency and effectiveness.
- Ensures adherence to Continental IT standards, asset management protocols, and security controls.
- Identifies and executes cost-effective risk mitigation strategies in IT operations..

### **IT Sourcing & Vendor Management**

- Evaluated and selected suppliers, leading contract negotiations in coordination with IT Purchasing and in compliance with Continental sourcing policies.
- Actively managed external service providers to ensure high-quality, cost-effective global service delivery

## **Your profile**

### **Qualifications:**

- Bachelor's or Master's degree in Information & Communication Technology or a related discipline
- 3 to 5 years of professional experience in the IT application operations or project delivery
- Successfully implemented international projects with a volume exceeding €200,000
- Experience in leading teams or initiatives without disciplinary

authority

- Strong background in working with international and cross-cultural teams

## **Our offer**

- Hybrid work setup
- HMO upon hire
- Values-based culture
- Learning Opportunities
- HMO upon hire

Ready to drive with Continental? Take the first step and fill in the online application.

## **About us**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent, and affordable solutions for vehicles, machines, traffic, and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.

The ContiTech group sector develops and manufactures, for example, cross-material, environmentally friendly, and intelligent products and systems for the automotive industry, railway engineering, mining, agriculture, and other key industries. Guided by the vision of “smart and sustainable solutions beyond rubber,” the group sector draws on its long-standing knowledge of the industry and materials to open up new business opportunities by combining various materials with electronic components and individual services.