

# Global Process Architect - Global Business Services (m/f/diverse) - REF80599N

## Ihre Aufgaben

We are seeking a visionary Global Process Architect to join our Global Business Services (GBS) team. In this pivotal role, you will be responsible for leading, designing and optimizing processes across the areas of Finance, Procurement, Supply Chain Management (SCM) and Sales within ContiTech. You will functionally lead the related workstreams within our global organization, overseeing approximately 200 team members. As a key member of our management team, you will drive efficiency, growth, and operational excellence for our locations worldwide.



Job ID  
**REF80599N**

Arbeitsbereich  
**Finanzen & Controlling**

Standort  
**Hannover**

Leadership Level  
**Leading Self**

Job Flexibilität  
**Hybrid Job**

Ansprechpartner  
**Kathrin Wichard**

Rechtliche Einheit  
**ContiTech Deutschland GmbH**

## Key Responsibilities:

- Lead and develop the in scope workstreams across all GBS hubs globally, functionally managing around 200 team members
- Drive the development and implementation of innovative GBS processes and strategies aligned with organizational goals
- Analyze current processes, identify improvement opportunities, and design optimized future-state processes
- Collaborate with cross-functional teams to ensure seamless integration of processes with other business functions
- Develop and maintain process models, documentation, and performance metrics for processes
- Drive standardization and best practices across global operations
- Manage complex GBS projects from conception to implementation
- Provide expert guidance on technology solutions and their integration with existing systems
- Foster a culture of continuous improvement and change management within the organization

## Ihr Profil

- Academic degree in Business Administration, Information Systems, or a related field
- Several years of business experience, particularly with interfaces to global organizations and stakeholders
- Proven project management and change management skills
- Demonstrated success in process improvement initiatives within global organizations
- Preferably, leadership experience
- Expertise in process modeling, optimization, and business process reengineering
- Fluency in English is required; proficiency in German is preferred
- Strong communication and the ability to persuade stakeholders
- Excellent analytical and problem-solving abilities

- Willingness and ability to travel internationally as needed

Applications from severely handicapped people are welcome.

## Unser Angebot

The well-being of our employees is important to us. That's why we offer exciting career prospects and support you in achieving a good work-life balance with additional benefits such as:

- Training opportunities
- Mobile and flexible working models
- Sabbaticals

and much more...

Sounds interesting for you? [Click here to find out more.](#)

#Jobdrehscheibe

[Diversity, Inclusion & Belonging](#) are important to us and make our company strong and successful. We offer equal opportunities to everyone - regardless of age, gender, nationality, cultural background, disability, religion, ideology or sexual orientation.

Ready to drive with Continental? Take the first step and fill in the online application.

## Über uns

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

Guided by the vision of being the customer's first choice for material-driven solutions, the ContiTech group sector focuses on development competence and material expertise for products and systems made of rubber, plastics, metal, and fabrics. These can also be equipped with electronic components in order to optimize them functionally for individual services. ContiTech's industrial growth areas are primarily in the areas of energy, agriculture, construction, and surfaces. In addition, ContiTech serves the automotive and transportation industries as well as rail transport.