

# Key User - SAP Sales & Distribution

## Feladatok

### HOW YOU WILL MAKE AN IMPACT

SG 10

**Position Summary:** We are seeking a Liaison for Business and IT to enhance the SAP SD (Sales and Distribution) module. This role involves collaborating with business partners to align business strategies with the global SAP system platform, gathering requirements, and providing guidance for system changes required by business needs.

### Project Leadership and Support:

- Lead and/or support projects/sub-projects for the SAP SD module in accordance with the global landscape and/or business needs.
- Gather business requirements specific to SAP SD processes for system enhancements/business needs: Order Management, Pricing, Customer Master File, Article Master File, Rebates, Outputs, etc.
- Test new SAP functionality; develop and/or modify end-user training documentation; train end users on new SAP SD functionality; provide ongoing support.
- Support cross-functional business processes within all SAP modules (FI Finance, CO Controlling, etc.) with a focus on the SD Sales and Distribution module.

### End User Support:

- Research and resolve end-user tickets submitted to the IT ticketing system related to SAP SD functions.
- Create and maintain documentation for processes within the SAP SD module, along with researching current processes to make suggestions for process improvements.

### SAP Upgrades:

- Responsible for yearly SAP upgrades, including test catalogue creation, organization of test users, creating/collecting test documents, reviewing test documents, reporting errors, creating all end-user documentation for system changes due to upgrade enhancements, and training end users on new enhancements.

### Mass Updates and Corrections:

- Maintain a power user group in key functional areas. Train power users to support testing needs and continuous knowledge sharing.
- Responsible for mass updates or mass document corrections.
- Perform daily tasks to ensure system synergies.

### Order Management and Analysis:

- Responsible for analyzing and optimizing order processing, ensuring



Job ID  
**REF793200**

Munkaterület  
**Logisztika**

Telephely  
**Lakeville**

Vezetői szint  
**Beosztott**

Munkahelyi rugalmasság  
**Hibrid munka**

Jogi egység  
**Hoosier Racing Tire Corp.**

accuracy, efficiency, and customer satisfaction.

- Oversee and analyze end-to-end order management process identifying trends, discrepancies, order fulfillment and provide insights for process improvement.
- Monitor Backorders and cancellations that may affect demand visibility.
- Maintain accurate order records in SAP and assist in system upgrades or automation projects to optimize workflow.
- Monitor KPI's to identify process improvements by developing dashboards and reports to track order accuracy, cycle times, fulfillment rates.
- Collaborate with internal stakeholders to give data-driven recommendations for other areas to improve efficiency and reduce errors.
- Ensure compliance with company policies and industry regulations.

## **Profilja**

### **WHAT YOU BRING TO THE ROLE:**

- Bachelor's degree plus 2+ years of related professional experience
- 2+ years of SAP software application experience preferred in Sales and Distribution applications: order entry, invoice creation, master file, print outputs, etc.
- Familiarity with order management process
- Intermediate/Advanced MS Office experience - desired applications: Excel, PowerPoint, Word
- Critical thinking
- Problem solving/decision making
- Data and information analysis
- Detail-oriented
- Strong verbal and written communication skills
- Continental is not able to offer relocation assistance for this position
- Legal Authorization to work in the US is required. We will not sponsor individuals for employment visas now or in the future for this job opening.

## **Ajánlatunk**

### **THE PERKS**

- Immediate Benefits
- Robust Total Rewards Package
- Paid Time Off
- Tuition Assistance
- Employee Discounts, including tire discounts
- Competitive Bonus Programs
- Employee 401k Match
- Diverse & Inclusive Work Environment with 20+ Employee Resource groups.
- Hybrid Work
- Employee Assistance Program
- Future Growth Opportunities, including personal and professional
- And many more benefits that come with working for a global industry

leader!

### **EEO-Statement:**

EEO / AA / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US Recruiting at 248.393.5566. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

### **Rólunk**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated preliminary sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

Tire solutions from the Tires group sector make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental delivers top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2023, the Tires group sector generated sales of 14 billion euros. Continental's tire sector employs more than 56,000 people worldwide and has 20 production and 16 development sites.

Hoosier Racing Tire is part of our Specialty Tires area and is the largest race tire manufacturer in the world. Hoosier has grown to produce over 1000 different types of race tires. The company has its own 300-mph test wheel; a technology center; state-of-the-art, fully integrated production facilities recently adding a high-tech mixing plant, with

enough capacity to produce not only for Hoosier Racing Tire, but to have the ability to produce rubber for additional entities, as well as a model sales and distribution network. Our Hoosier location in Lakeville, IN is seeking a Warehouse Group Leader (GL) to join our team.

Hoosier Racing Tire is a 100% subsidiary of Continental AG.

Are you ready to fuel passion, pride, and success?