

Intern for customer center team

Feladatok

We are seeking a friendly and enthusiastic Customer Center Intern to join our team in Yang Pu Qu, China. This internship opportunity offers a chance to gain valuable experience in project management and sales while contributing to our organization's success. As a Customer Center Intern, you will play a crucial role in supporting our customers and enhancing their experience with our products and services.

- Assist in handling customer inquiries via phone, email, and chat platforms
- Support the team in resolving customer issues and complaints
- Help handle some invoice or contractor transmission
- Participate in team meetings and contribute ideas for improving efficiency
- Collaborate with other departments to ensure timely resolution of internal or external requests
- Contribute to a positive and supportive work environment

Profilja

- Currently enrolled in or recently graduated from a college or university program (preferably in business, communications, or related field)
- Strong verbal and written communication skills
- Fluency in Mandarin Chinese and English
- Basic computer proficiency, including familiarity with Microsoft Office suite
- Team player with a positive attitude and willingness to learn
- No prior work experience required, but a passion for customer service is essential

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Ready to drive with Continental? Take the first step and fill in the online application.



Job ID
REF79235Y

Telephely
Yang Pu Qu

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**Continental Automotive
Changchun Co., Ltd.**