

Intern for customer center team

Your tasks

We are seeking a friendly and enthusiastic Customer Center Intern to join our team in Yang Pu Qu, China. This internship opportunity offers a chance to gain valuable experience in project management and sales while contributing to our organization's success. As a Customer Center Intern, you will play a crucial role in supporting our customers and enhancing their experience with our products and services.

- Assist in handling customer inquiries via phone, email, and chat platforms
- Support the team in resolving customer issues and complaints
- Help handle some invoice or contractor transmission
- Participate in team meetings and contribute ideas for improving efficiency
- Collaborate with other departments to ensure timely resolution of internal or external requests
- Contribute to a positive and supportive work environment

Your profile

- Currently enrolled in or recently graduated from a college or university program (preferably in business, communications, or related field)
- Strong verbal and written communication skills
- Fluency in Mandarin Chinese and English
- Basic computer proficiency, including familiarity with Microsoft Office suite
- Team player with a positive attitude and willingness to learn
- No prior work experience required, but a passion for customer service is essential

Our offer

Ready to drive with Continental? Take the first step and fill in the online application.



Job ID
REF79235Y

Location
Yang Pu Qu

Legal Entity
**Continental Automotive
Changchun Co., Ltd.**