

L3 Network Engineer (Access Services) (m/f/d)

Your tasks

The L3 Network Engineer will be responsible for managing and maintaining our network infrastructure for VPN and Business Partner Access.

This includes overseeing VPN gateways, firewalls and load balancers, Site-to-Site tunnels, maintenance of request portal, monitoring, backup and restore processes.

The role also involves performing hardware patching, configuring network infrastructure, handling 3rd level IT tickets, and coordinating with external partners.

You will work in a dynamic, collaborative environment, setting of in the direction of DevOps and agile working.

In detail your tasks include:

Service Management: Driving escalation and problem management processes, coordinating complex incident and problem resolution with internal IT teams and external service providers, providing expert resolution and support.

Prepare changes to the environment and maintain detailed documentation of network configurations, processes, and procedures. Steer and coordinate with external partners to ensure seamless integration and support of network services.

Stakeholder Management: Assisting customers with process improvements, documentation, training and usability efforts.

Network Management: Oversee and manage VPN gateways, firewalls, maintenance of request portal and Site-to-Site tunnels. Conduct hardware patching and configuration of complex network infrastructure to maintain optimal performance and security.

Monitoring and Maintenance: Ensure and perform regular monitoring, backup and restore operations to ensure network stability and data integrity.

Documentation: Maintain detailed documentation of the Access services, including processes, procedures, and user guides.

Continuous Improvement: Performing feasibility studies and IT concepts, market research and vendor evaluations.

Your profile

Education in IT and network areas.

Preferred Qualifications:

- Certifications such as CCNP, CCIE, or equivalent.
- Experience with network security solutions and protocols.



Job ID
REF79129L

Field of work
Information Technology

Location
Bengaluru

Leadership level
Leading Self

Job flexibility
Hybrid Job

Legal Entity
Continental India Private Limited

Minimum of 2 years of experience in network engineering or a related role, with a focus on VPN gateways, firewalls and load balancers, and complex network infrastructures.

Skills:

- Strong understanding of VPN technologies and firewall configurations.
- Experience with MS Guest Accounts and Site-to-Site VPN tunnels.
- Ability to solve complex network problems/issues using appropriate diagnostic and monitoring tools.
- Ability to handle complex IT tickets and provide expert-level support.
- Proficient in English, both spoken and written and intercultural sensitivity.
- Experience in automation for on-premise and virtual environments (e.g., Ansible, Terraform) is a plus.

Experience in managing external service providers and a very good understanding of IT compliance and data security topics.

Knowledge in agile frameworks, ITSM processes and DevOps (automation, infrastructure/configuration as code) is a plus.

Our offer

Being part of a global IT team of thousands of colleagues working on various innovations and tasks, there is always an opportunity to grow and move into different directions within our corporation.

Among others, you can expect the following benefits:

- Hybrid work arrangement - Opportunities for remote work, flexible hours, or compressed workweeks to achieve better work-life balance
- Career growth opportunities - Clear paths for career advancement within the organization, with opportunities for promotion and skill development
- Work-Life Balance - Policies and practices that promote work-life balance, such as parental leave, and wellness programs.
- Global exposure - Opportunity to work and learn with a global team
- New work style - World class office infrastructure with canteen , medical, transportation and gym on-site
- Attractive employee benefit policies such as Leave Policy, Group Medclaim Insurance Policy, Medclaim for Employee's Parents, Group Personal Accident Policy , Higher Education Policy, Sabbatical Leave, R & R, Car Lease Policy, Employees Tires Discount Program, Annual Health Checkup

If this sounds like a perfect match for you and if you want to become the next supporter of our core values Trust For One Another, Passion to Win and Freedom to Act, we are looking forward receiving your application.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded

in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.

With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.