

# **Data Center Services - VMware Solution Manager**

#### Vaše náplň práce

We are seeking an experienced Datacenter Infrastructure Architect & Senior VMware Specialist to lead the design, optimization, and management of our virtualization and datacenter infrastructure. This role combines infrastructure architecture, service design, and provider management, ensuring a scalable, secure, and high-performing IT environment.

As a **Level 3 Senior Specialist**, you will provide **expert-level VMware support**, drive **automation**, and **oversee external service providers**, ensuring compliance with **SLAs**, **high availability (HA)**, **disaster recovery (DR)**, and **security standards**.

If you have deep expertise in VMware, hypervisors, and datacenter services, we'd love to hear from you!

#### **Key Responsibilities:**

- 1. Datacenter Infrastructure Design & Optimization
- Design and optimize **compute, storage, networking**, and **backup** with a focus on **VMware virtualization**.
- Implement best practices for scalability, availability, and security, ensuring compliance with industry standards.
- Plan and manage **technology refresh cycles**, capacity, and future scalability.
  - 1. Service Provider & Vendor Management
- Oversee **external service providers**, ensuring **contractual compliance** and **high-quality** service delivery.
- Manage SLAs, evaluate vendor performance, and drive continuous improvement.
- Develop and maintain disaster recovery and business continuity strategies with service providers.
  - 1. VMware Virtualization Architecture & Operations
- Design, implement, and optimize **VMware platforms** for performance and security.
- Define and maintain **virtualization best practices** (HA, FT, DR, resource management).
- Ensure **seamless integration** of VMware with **storage, networking**, and **security**.
  - 1. Advanced VMware Troubleshooting & Level 3 Support
- Provide expert-level support and act as the escalation point for VMware-related incidents.
- Troubleshoot and optimize virtualization environments for efficiency and reliability.
- Lead root cause analysis (RCA) and implement long-term solutions.



ID pracovní pozice **REF78547C** 

Obor IT

Lokalita **Timişoara** 

Úroveň vedení lidí **Vedení sebe** 

Flexibilita práce **Hybridní práce** 

Právnická osoba S.C. Continental Automotive Products S.R.L.

# 1. IT Service Management & Governance

- Establish a **support hierarchy (L1-L3)** and ensure documentation and escalation procedures are in place.
- Manage incident, change, and problem management processes.
- Identify and implement automation and cost optimization opportunities.

# 1. Innovation & Future Strategy

- Evaluate **emerging technologies** and define **automation strategies** to improve operations.
- Stay updated on **datacenter** and **virtualization** trends to drive future improvements.

# Váš profil

## **DataCenter technologies**

- Strong understanding of datacenter stack components, technologies and architecture including server, storage, backup, SAN, hypervisor, LAN, OS, Monitoring, Log Management, scripting, converged infrastructure, NAS, FC.
- Monitoring and performance management, capacity planning, IT security & compliance, risk management, industry standards.
- 5+ years of experience working in data center technologies or operations.
- Management experience represents a plus.

#### VMware Architect/Expert

- DC infrastructure architect, Broadcom/VMware vSphere architect and Expert, VMware Aria knowledge, VSAN knowledge, DC-LAN, NSX.
- Expertise in VMware Horizon, VDI, SRM, expertise in capacity planning and resource optimization, security best practices.

# Service provider management

 Previous experience with contract & SLA management, performance evaluations, Issue escalation & problem resolution, cost & budget control is a plus.

#### Soft skills

- Good communication, proficient in English, both spoken and written, Intercultural sensitivity.
- ITSM processes, ITIL, project management (Agile and classic).
- Experience in service management tools and software,
- Strong problem-solving and analytical skills

### Strategic thinking

 Capability to create and implement business strategies that optimize data center operations.

#### Co nabízíme

• 13th salary;

- Performance bonus:
- Christmas & Easter bonus;
- · Seniority bonus;
- Flexible working time;
- Competitive salaries & benefits:
- Health & wellness (Life Assurance, Private Health and Dental Insurance, Sport activities, Canteen, 24/7 Helpline with Psychologists etc.);
- Different discounts (tires, glasses, medical, shopping, etc.);
- Relocation bonus for non-Timisoara Residents;
- Professional development opportunities (in Technical and Leadership Areas):
- International Work Environment & Traveling Opportunities.

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#### O nás

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With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.