

Local IT Intern for user support and Computer Migration (Santa Anita)

Your tasks

- Project: User support and OS Migration
- Driver, BIOS and firmware upgrades.
- Hardware upgrades (increase RAM, Hard Drive or SSD change)
- OS reinstall and repair.
- Application troubleshoot.
- Registration in control inventories
- Label computer equipment removed from inventory.
- Run the scrap process monthly for the hardware replaced
- Management of purchases of replacement computer equipment, from approvals, ticket generation, billing review and registration.
- Automation project is a plus
- Power BI is a plus

IT Know How:

- Hardware: Identify hardware components and devices as well as understand their uses and connection.
- Operating Systems: Know the windows OS installations and support.
- Software troubleshooting: Know how to troubleshoot computer and mobile devices
- Networks: Basic computer networking knowledge and troubleshoot.
- Automation: Knowledge of technology and software to perform tasks with little human intervention.
- Data Analysis: Knowledge of Data Analysis through interactive interfaces, reports and dashboards.

Your profile

- **Active Student** of System Engineering or regarding Information Technology
- Language: English (Basic Level)
- Other Skills:
 - Customer Support
 - Communications
 - Problem Solution
 - Proactivity
 - Commitment
- Good attitude to provide service to users

Our offer

Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.



Job ID
REF78132E

Field of work
Information Technology

Location
Guadalajara - Santa Anita

Legal Entity
**Continental Automotive
Guadalajara México, S. de R.L. de
C.V.**

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About us

Continental employs more than 193,000 people in 58 countries, all working to deliver smart, connected mobility.

Continental Mexico produces and develops automotive components, tires and rubber products that are exported to different countries. In Mexico they have 21 locations (factories, offices, research and development centers) in 12 states of the republic, being a key part of the mobility industry in Mexico.