

# Master Data Associate

## Responsabilități

Responsible for day-to-day operational activities such as account creations, modifications, blocking, deletions, reactivations in accordance with the company's data management work processes and procedures.

Execute requests from the different stakeholders globally related to data cleansing initiatives/harmonization activities provided the necessary documents, and approvals are in place.

Strict implementation of Continental policies & procedures to achieve global data integrity and consistency.

Perform compliances checks on business request to ensure quality and accuracy of results.

Responsible for the timely and proper escalation of incidents/issues/concerns to the analyst or team lead.

Provide support in data preparation such as creation of simple loaders, validation to enable mass update of requests.

- Provide support or issues and escalations and assist other team members as required.

Support his /her Team Lead to perform assigned internal compliance activities or to support external audit engagement.

Support additional activities as may assigned by Team Lead

Perform activities to deliver green results on agreed KPI's and SLA's. Ensure action plan is in place for those failed items or with challenging results.

Gather feedback from stakeholders and suggest new KPI's and SLA's to measure, predict and repeat performance of each individual team members.

Work with the Team Lead to identify root cause of issues, define action plan and work on action plan to avoid similar issues in the future.

Process stakeholders request with timeliness and quality

Identify and propose standardization opportunities, process improvements which will benefit both parties.

Act as a back up for his /her colleagues process and deliverables.

Participate, complete training and skills development activities assigned for the year.

He/She should be cross trained in at least 2 data objects for business continuity purposes.

Participate in employee initiatives such as town halls, training and events, corporate social responsibility programs, and other activities that increase employee engagement of GBS employees.

Support implementation of technology-related process improvement opportunities (e.g., new SAP version, SPP7 and BMC Helix ticketing tool, WinShuttle, etc).

Identify, present and support execution of process improvements ideas and additional activities assigned by Team Lead.

Participate in center wide initiatives (e.g. CBS culture, Bright Ideas),



Job ID  
**REF77225K**

Domeniul de activitate  
**BGC, Taguig**

Nivelul de Leadership  
**Leading Self**

Flexibilitatea programului de lucru  
**Hybrid Job**

Persoană juridică  
**Continental Global Business Services Manila, Inc.**

achieve CBS goals as defined by his /her Team Lead

- Responsible for executing requests related to projects/harmonization/cleansing activities which may or may not utilize a mass loader.
- Provide support for ongoing transition of activities related to new process migrations and clean up activities (e.g., inactive vendor, customer reports, material harmonization).
- Provide support or inputs in the preparation and updates of master data work instructions and documentations.

## **Cerințe**

- Graduate of any four year course with bachelor's degree holder in Finance, Engineering, IT or any other related courses.
- 0 - 2 years work related experience, fresh graduates who has strong willingness to learn are welcome to apply.
- Experience handling / participating in process improvement initiatives through internship.
- Self starter and shows potential in delivering results.
- Good communication and organizational skills, can easily adapt working with multinational and international team setup.

## **Oferta noastră**

- Hybrid work setup
- Values-based culture
- HMO upon hire
- Work life balance

Ready to drive with Continental? Take the first step and fill in the online application.

## **Despre noi**

Continental Global Business Services in Manila started in June 2012 as Veyance Technologies Inc. and was acquired by Continental AG in January 2015. On the same year, it legally changed the company name to Continental Global Business Services Manila Inc., which reflects its global presence as a full-fledged subsidiary of ContiTech Division in Continental AG.

GBS Manila is composed of five (5) main work streams, structured to make processes centralized, standardized, and in leveraged technology with the support of IT group, Continental Business Systems & RPA Competence Center.

It provides end-to-end, front-to-back services; from customer service, order management, purchasing, invoice to payment, credit and collection, full finance activities, data management, and HR services including payroll, employee benefits and talent acquisition; all built to meet its customers needs.