

L3 Network Engineer (m/f/d)

Ihre Aufgaben

The L3 Network Engineer will be responsible for managing and maintaining our network infrastructure for VPN and Business Partner Access.

This includes overseeing VPN gateways, firewalls and loadbalancers, MS Guest Accounts, Site-to-Site tunnels, maintenance of BPAT portal, monitoring, backup and restore processes.

The role also involves performing hardware patching, configuring network infrastructure, handling 3rd level IT tickets, and coordinating with external partners.

You will work in a dynamic, collaborative environment, setting of in the direction of DevOps and agile working.

In detail your tasks include:

Service Management: Driving escalation and problem management processes, coordinating complex incident and problem resolution with internal IT teams and external service providers, providing expert resolution and support.

Prepare changes to the environment and maintain detailed documentation of network configurations, processes, and procedures. Steer and coordinate with external partners to ensure seamless integration and support of network services.

Stakeholder Management: Assisting customers with process improvements, documentation, training and usability efforts

Network Management: Oversee and manage VPN gateways, firewalls, MS Guest Accounts, Site-to-Site tunnels, and custom-built software portals.

Conduct hardware patching and configuration of complex network infrastructure to maintain optimal performance and security.

Monitoring and Maintenance: Ensure and perform regular monitoring, backup and restore operations to ensure network stability and data integrity.

Documentation: Maintain detailed documentation of the Access services, including processes, procedures, and user guides.

Continuous Improvement: Performing feasibility studies and IT concepts, market research and vendor evaluations

Ihr Profil

Education in IT and network areas.

Preferred Qualifications:

- Certifications such as CCNP, CCIE, or equivalent.



Job ID
REF77143U

Arbeitsbereich
Informationstechnologie

Standort
Timișoara

Leadership Level
Leading Self

Job Flexibilität
Hybrid Job

Rechtliche Einheit
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- Experience with network security solutions and protocols.

Minimum of 2 years of experience in network engineering or a related role, with a focus on VPN gateways, firewalls and loadbalancers, and complex network infrastructures.

Skills:

- Strong understanding of VPN technologies and firewall configurations.
- Experience with MS Guest Accounts and Site-to-Site VPN tunnels.
- Experience with BPAT Tool and network monitoring tools.
- Ability to solve complex network problems/issues using appropriate diagnostic and monitoring tools.
- Ability to handle complex IT tickets and provide expert-level support.
- Experience in automation for on-premise and virtual environments (e.g., Ansible, Terraform) is a plus
- Proficient in English, both spoken and written and intercultural sensitivity

Experience in managing external service providers and a very good understanding of IT compliance and data security topics

Knowledge in agile frameworks, ITSM processes and DevOps (automation, infrastructure/configuration as code) is a plus

Unser Angebot

- 13th salary;
- Performance bonus;
- Christmas & Easter bonus;
- Seniority bonus;
- Flexible working time;
- Home office;
- Competitive salaries & benefits;
- Health & wellness (Life Assurance, Private Health and Dental Insurance, Sport activities, Canteen, 24/7 Helpline with Psychologists etc.);
- Different discounts (tires, glasses, medical, shopping, etc.);
- Relocation bonus for non-Timisoara Residents;
- Professional development opportunities (in Technical and Leadership Areas);
- International Work Environment & Traveling Opportunities.

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Über uns

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