

# Provider Manager Local Network Services

## Jūsų užduotys

The Provider Manager for Local Network Services to oversee and manage our network service providers. The ideal candidate will ensure the delivery of high-quality network services, maintain strong relationships with providers, and drive continuous improvement in service delivery.

### In detail your tasks include:

- **Provider Management:** Oversee and manage relationships with local network service providers, ensuring compliance with service level agreements (SLAs) and performance standards. Align provider demand, requesting quotes, check quality, document & track status of orders, coordinate CoF signatures, implementation planning with locations and central operations.
- **Contract Negotiation:** Negotiate contracts and agreements with network service providers to secure the best terms and conditions.
- **Performance Monitoring:** Monitor and evaluate the performance of network service providers, ensuring they meet or exceed established SLAs.
- **Issue Resolution:** Address and resolve any issues or disputes with network service providers promptly and effectively.
- **Continuous Improvement:** Identify opportunities for improving network services and work with providers to implement enhancements. Coordinate any changes required to the provider equipment/lines (routing adjustments, location moves, provider switches for locations (cost, quality driven,...) with providers.
- **Budget Management:** Manage the budget for local network services, ensuring cost-effective solutions without compromising quality.
- **Reporting:** Prepare and present regular reports on provider performance, service quality, and network reliability to senior management.
- **Collaboration:** Work closely with internal teams, including IT, operations, and procurement, to ensure seamless network service delivery.

## Reikalavimai

The ideal candidate for the Provider Manager Local Network Services position should possess the following qualifications:

### Education:

- Bachelor's degree in Computer Science, Information Technology, Business Administration, or a related field.

### Certifications:

- ITIL, PMP, or equivalent certifications are highly desirable.



Darbo ID  
**REF771361**

Darbo sritis  
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Juridinis asmuo  
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**Experience:**

- Minimum of two years of experience in network services and provider management.

**Required Skills:**

- Exceptional negotiation skills for managing provider relationships and contracts
- Strong communication abilities, both written and verbal in English
- Advanced analytical skills for interpreting complex performance data
- Proven problem-solving capabilities in a network services environment
- In-depth knowledge of network technologies and infrastructure

**Mes siŭlome**

- 13th salary;
- Performance bonus;
- Christmas & Easter bonus;
- Seniority bonus;
- Flexible working time;
- Competitive salaries & benefits;
- Health & wellness (Life Assurance, Private Health and Dental Insurance, Sport activities, Canteen, 24/7 Helpline with Psychologists etc.);
- Different discounts (tires, glasses, medical, shopping, etc.);
- Relocation bonus for non-Timisoara Residents;
- Professional development opportunities (in Technical and Leadership Areas);
- International Work Environment & Traveling Opportunities.

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**Apie mus**

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