

L3 Network Engineer (Access Services) (m/f/d)

Jūsų užduotys

The L3 Network Engineer will be responsible for managing and maintaining our network infrastructure for VPN and Business Partner Access.

This includes overseeing VPN gateways, firewalls and load balancers, Site-to-Site tunnels, maintenance of request portal, monitoring, backup and restore processes.

The role also involves performing hardware patching, configuring network infrastructure, handling 3rd level IT tickets, and coordinating with external partners.

You will work in a dynamic, collaborative environment, setting of in the direction of DevOps and agile working.

In detail your tasks include:

Service Management: Driving escalation and problem management processes, coordinating complex incident and problem resolution with internal IT teams and external service providers, providing expert resolution and support.

Prepare changes to the environment and maintain detailed documentation of network configurations, processes, and procedures. Steer and coordinate with external partners to ensure seamless integration and support of network services.

Stakeholder Management: Assisting customers with process improvements, documentation, training and usability efforts.

Network Management: Oversee and manage VPN gateways, firewalls, maintenance of request portal and Site-to-Site tunnels. Conduct hardware patching and configuration of complex network infrastructure to maintain optimal performance and security.

Monitoring and Maintenance: Ensure and perform regular monitoring, backup and restore operations to ensure network stability and data integrity.

Documentation: Maintain detailed documentation of the Access services, including processes, procedures, and user guides.

Continuous Improvement: Performing feasibility studies and IT concepts, market research and vendor evaluations.

Reikalavimai

Education in IT and network areas.

Preferred Qualifications:

- Certifications such as CCNP, CCIE, or equivalent.
- Experience with network security solutions and protocols.



Darbo ID
REF77123V

Darbo sritis
Informacinės technologijos

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Timișoara

Lyderystės lygis
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Darbo laiko lankstumas
Hybrid Job

Juridinis asmuo
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Minimum of 2 years of experience in network engineering or a related role, with a focus on VPN gateways, firewalls and load balancers, and complex network infrastructures.

Skills:

- Strong understanding of VPN technologies and firewall configurations.
- Experience with MS Guest Accounts and Site-to-Site VPN tunnels.
- Ability to solve complex network problems/issues using appropriate diagnostic and monitoring tools.
- Ability to handle complex IT tickets and provide expert-level support.
- Proficient in English, both spoken and written and intercultural sensitivity.
- Experience in automation for on-premise and virtual environments (e.g., Ansible, Terraform) is a plus.

Experience in managing external service providers and a very good understanding of IT compliance and data security topics.

Knowledge in agile frameworks, ITSM processes and DevOps (automation, infrastructure/configuration as code) is a plus.

Mes siulome

- 13th salary;
- Performance bonus;
- Christmas & Easter bonus;
- Seniority bonus;
- Flexible working time;
- Home office;
- Competitive salaries & benefits;
- Health & wellness (Life Assurance, Private Health and Dental Insurance, Sport activities, Canteen, 24/7 Helpline with Psychologists etc.);
- Different discounts (tires, glasses, medical, shopping, etc.);
- Relocation bonus for non-Timisoara Residents;
- Professional development opportunities (in Technical and Leadership Areas);
- International Work Environment & Traveling Opportunities.

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Apie mus

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