

# Customer Quality Engineer

## Responsabilități

- Supports with technical data analysis
- Analyses customer warranty trend data
- Monitors warranty costs
- Supports the definition and implementation of corrective actions for production, logistics and other quality issues related to the customers in the area of responsibility
- Represents Quality Management in the cross-functional plant new product launch team
- Gives quality and customer focused support for the planning of customer launches
- Supports the project team concerning manufacturing quality (e.g. Process Targets, Q Concept / Planning, Warranty Concept, Risk analysis)
- Coordinates the customer contact for sampling process for new product launches and product/process changes/modifications
- Coordinates compiling the customer specific sampling documentation

## Cerințe

- Bachelor's Degree in Engineering
- Advanced English
- Experience:
  - Customers Negotiation
  - Process Mapping
  - ISO IEC 17025
  - Core Tools
  - Problem Solving
- Knowledge:
  - Vda 6.5
  - Customer portals (ford, VW desirable)

## Oferta noastră

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-LZ1

Ready to drive with Continental? Take the first step and fill in the online application.

## Despre noi



Job ID  
**REF76822F**

ID poziție  
**Inginerie**

Domeniul de activitate  
**San Luis Potosí - Automotive**

Nivelul de Leadership  
**Leading People**

Flexibilitatea programului de lucru  
**Onsite Job**

Persoana de contact  
**Luz Zúñiga**

Persoană juridică  
**Continental Automotive Mexicana, S. de R.L. de C.V.**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.