

## Quality Assurance Specialist/Engineer

### Your tasks

#### HOW YOU WILL MAKE AN IMPACT

In this role, you will assist in developing, implementing, and managing quality programs, policies, and procedures that support company quality initiatives and ensure our rubber belting products meet or exceed customer expectations. Manage and coordinate the quality of goods related to external customers and suppliers. This position will require travel to Continental suppliers and customers as necessary. This position is ideal for someone passionate about quality assurance and eager to grow their career in a dynamic manufacturing environment.



Job ID  
**REF76260Z**

Field of work  
**Quality**

Location  
**Wahpeton**

Leadership level  
**Leading People**

Job flexibility  
**Onsite Job**

Legal Entity  
**ContiTech USA, Inc.**

- **Test Methods Coordination:** Coordinate and apply test methods and process improvements. Develop and maintain internal testing and incoming inspection requirements and communicate results to internal and external customers.
- **Product Improvement:** Recommend product design changes and work with the Quality Manager to advise suppliers to achieve desired products.
- **QMS Participation:** Support Continental's QMS to maintain ISO 9001 certification, including audit schedules, material coordination, and participation as a lead auditor.
- **Supplier Qualification:** Be involved in the qualification of new suppliers and products, implementing them into Continental's quality process for incoming inspection and internal testing.
- **Warranty Analysis:** Assist in reviewing and analyzing customer warranties for failure modes, communicate trends, lead improvement teams, process claims, and communicate data trends for continual improvement.
- **Communication:** Keep management informed of important developments and potential problems. Coordinate plans and activities with others to ensure a coordinated work effort.
- **Inspections and Audits:** Perform inspections, audits, tests, and dispositions on incoming, in-process, finished goods, and warranty items. Communicate acceptance and results to internal and external customers.
- **Production Floor Authority:** Act as a quality authority on the production floor to ensure products meet specifications and standard processes are followed. Stop production of non-conforming material as required.
- **Corrective Actions:** Follow up on internal corrective actions and maintain internal and external standards.
- **Supplier Portal Access:** Provide timely responses to customer and warranty inquiries via supplier portals, acting as a backup for Quality Management (QM).
- **Other:** Any other duties/activities as required to support this location.

### Your profile

## WHAT YOU BRING TO THE ROLE

- Bachelor's Degree in a related field
- 0-2 years of experience in quality assurance; 2- 4 years of quality assurance experience in lieu of Bachelor's Degree
- ISO 9001 knowledge
- Working knowledge of Quality Control techniques, methods, and procedures
- Experience with statistical process control (SPC) and other quality improvement methodologies
- Ability to communicate effectively, both verbally and in writing, with a wide variety of company personnel and others at all levels
- Works safely and keeps work area clear of potential hazards, knows and understands company EHS policies
- Demonstrated ability to perform assigned job functions in a manner which will consistently meet supervisor expectations
- Deals effectively and cooperatively with established policies and procedures. Interfaces and cooperates with first-line supervision effectively
- Excellent attention to detail and organizational skills
- Proficiency in using quality control tools and software
- Good communication and interpersonal skills
- Ability to work independently and as part of a team

Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting.

## ADDITIONAL WAYS TO STAND OUT

- Bachelor's degree in Engineering
- 2 years experience in Quality in a manufacturing environment
- Familiarity with rubber manufacturing processes and materials
- Experience in a manufacturing environment
- ISO 9001 knowledge and certification
- Strong analytical and problem-solving skills

## Our offer

### EEO-Statement:

EEO / AA / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US

Recruiting at 248.393.5566. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

## **About us**

THE COMPANY Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated preliminary sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food sector and the furniture industry. With about 42,000 employees in more than 40 countries and sales of some 6.8 billion euros (2023), the global industrial partner is active with core branches in Asia, Europe and North and South America

- The Wahpeton, ND location is seeking a Quality Assurance Specialist/Engineer to join our team.