

# Intern - IT Operations, Year-Round

## Vos activités

### HOW YOU WILL MAKE AN IMPACT

- Servicing end-users at the TechBar
- Troubleshooting basic computer or account issues preventing the end-user from completing their work
- Maintaining existing processes and requirements for tickets and reporting of issues
- Resolving basic hardware issues, troubleshooting software issues, and assisting users with account limitations
- Contribute to the operations of the IT infrastructure within the campus, including but not limited to system patching, cabling, printer installation and maintenance, as well as asset tagging and tracking.
- Speciality projects to test skills in a work environment

### THE PERKS

- Competitive pay
- Hands on experience with the team
- Project experience
- Company lunch and learns
- Networking
- And more benefits that come with working for a global industry leader!

## Votre profil

### WHAT YOU BRING TO THE ROLE

- Currently enrolled in a US accredited degree program for at least another 12 months and can dedicate 12 months toward this internship
- Must have and maintain a minimum GPA of a 2.8
- Able to work 25+ hours per week during normal business hours (Monday - Friday)
- Degree focusing in computer science, business information systems or related field
- Basic knowledge of computer and mobile device hardware
- Familiarity with common software products such as: Windows 10(11), MacOS, IOS, Microsoft Office 365 and Internet Browsers (Edge/Chrome)
- Strong communications skills
- Well organized and ability to work autonomously

## Notre offre

All your information will be kept confidential according to EEO guidelines.



Référence  
**REF75652J**

Domaine fonctionnel  
**Information Technology**

Site  
**Fort Mill**

Unité légale  
**Continental Tire the Americas, LLC**

\*Continental is not able to pay relocation expenses for this opportunity.\*

\*Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting. \*

**EEO-Statement:**

EEO / AA / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US Recruiting at 248.393.5566. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

**A propos de nous**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated preliminary sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

Tire solutions from the Tires group sector make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental delivers top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2023, the Tires group sector generated sales of 14 billion euros. Continental's tire division employs more than 56,000 people worldwide and has 20 production and 16 development sites.

Are you ready to shape the future with us?