

# Intern - IT Operations, Year-Round

## Vaše náplň práce

### HOW YOU WILL MAKE AN IMPACT

- Servicing end-users at the TechBar
- Troubleshooting basic computer or account issues preventing the end-user from completing their work
- Maintaining existing processes and requirements for tickets and reporting of issues
- Resolving basic hardware issues, troubleshooting software issues, and assisting users with account limitations
- Contribute to the operations of the IT infrastructure within the campus, including but not limited to system patching, cabling, printer installation and maintenance, as well as asset tagging and tracking.
- Speciality projects to test skills in a work environment

### THE PERKS

- Competitive pay
- Hands on experience with the team
- Project experience
- Company lunch and learns
- Networking
- And more benefits that come with working for a global industry leader!

## Váš profil

### WHAT YOU BRING TO THE ROLE

- Currently enrolled in a US accredited degree program for at least another 12 months and can dedicate 12 months toward this internship
- Must have and maintain a minimum GPA of a 2.8
- Able to work 25+ hours per week during normal business hours (Monday - Friday)
- Degree focusing in computer science, business information systems or related field
- Basic knowledge of computer and mobile device hardware
- Familiarity with common software products such as: Windows 10(11), MacOS, IOS, Microsoft Office 365 and Internet Browsers (Edge/Chrome)
- Strong communications skills
- Well organized and ability to work autonomously

## Co nabízíme

All your information will be kept confidential according to EEO guidelines.



ID pracovní pozice  
**REF75652J**

Obor  
**IT**

Lokalita  
**Fort Mill**

Právnícká osoba  
**Continental Tire the Americas, LLC**

\*Continental is not able to pay relocation expenses for this opportunity.\*

\*Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting. \*

#### **EEO-Statement:**

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## **O nás**

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