

# HR IT Service Owner Security Applications - IT (TM)

## Descrição da função

As an IT Consultant specializing in HR Security Applications, you will be the primary point of contact for our customers, overseeing the global implementation and service operations of HR-related applications. Your responsibilities will include managing security and access control systems, time recording, and card printing solutions.

## Key Responsibilities:

- Management and coordination of the entire service chain and implementation of processes in the area of Security Applications (Physical Access Control, e.g., Interflex) in alignment with all stakeholders.
- Managing the information flow to stakeholders.
- Optimizing services through continuous improvements and the introduction of technical innovations in Physical Access Control.
- Ensuring service and process quality.
- Demand management, including effort and cost management in alignment with stakeholders and management.
- Planning and monitoring service costs.
- Consulting projects with interfaces to the owned services.
- Networking and cooperation with external software providers regarding future product developments in Security Applications.

## Requisitos

- Academic degree in Computer Sciences, Business Administration, Business Informatics, or similar.
- Several years of work experience in the mentioned fields.
- Profound knowledge and experience in IT Service Management.
- Experience in project management, ideally as a project lead and in managing external service providers.
- Knowledge in IT architecture is desirable.
- Experience with software solutions in Physical Access Control (e.g., Interflex) is an advantage.
- Fluent in English and very good German language skills (spoken and written).
- Excellent communication and moderation skills.
- Very good negotiation skills and the ability to find workable solutions for all stakeholders.
- Independent, structured, results- and customer-oriented work method.
- Willingness to travel (5-10%).

## O que oferecemos

What we offer:



Identificação da vaga  
**REF75457H**

Área funcional  
**Information Technology**

Local  
**Timișoara**

Nível de liderança  
**Leading Self**

Modalidade de trabalho  
**Hybrid Job**

Pessoa jurídica  
**Continental Automotive Romania  
SRL**

#### Pay for Performance:

- Achievement Bonuses and Rewards;
- Relocation Bonus for non-Timisoara Residents;
- Recommendation Bonuses for new team members;
- Flexibility Program including flexible hours, mobile work and sabbaticals.

#### Wellbeing:

- Health & Wellness (Private Health Insurance, Life Insurance, Sport activities etc.);
- Different discounts (glasses, tires, medical, shopping);
- In-house restaurant & coffee corners.

#### Life-Long Learning:

- Technical, Soft Skills & Leadership trainings;
- Dedicated Programs and Conferences;
- Free Language Courses (English, German, French etc);
- Access to e-learning platforms;
- Career development opportunities (local and international);
- Internal development communities (Experts, Agile Community of Practice, Artificial Intelligence etc).

#### **Your vision is ambitious. Just like ours.**

As HR IT department, we take pride in delivering innovative IT solutions that support every stage of the employee lifecycle. Our global operations and projects are diverse, exciting, and filled with opportunities to make a real impact. What truly sets us apart, however, is our exceptional team spirit. We are driven by a shared passion for excellence, striving for shared success, built on trust, mutual support, and the freedom to take initiative. Together, we celebrate our achievements and continuously push boundaries to create impactful solutions.

Ready to drive with Continental? Take the first step and fill in the online application.