

Customer Order Desk (COD) Specialist

Your tasks

- Ordering of goods to Continental supplying plants and external suppliers.
- Sending of the right goods to the customers in time.
- Inventory checking and optimizing.
- Close monitoring of customer rating by using and maintaining customer portals.
- Frequent contacts to supplying plants, customers and business areas to ensure customer satisfaction.
- Explicit orientation to cost effective use of resources / processes.
- Main customer communication channel for logistic topics.
- Inventory and LoCo KPI management.
- Escalation function internally and externally.
- BA SCM reporting.

Your profile

- Working experience more than 3 years
- 2 years working experience mandatory in logistics field, related import or export operation
- 2 years working experience preferred in automotive sector
- Business English skill
- OA skill (excel for Vlookup/ Pivot table, PPT, Outlook/Teams)
- Teamwork oriented mindset

Our offer

We want our employees to do well with us. That's why we offer them not only an exciting job in an international technology group, but also numerous additional offers such as flexible and hybrid working, sabbaticals and other benefits.

Click [here](#) to find out more.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs more than 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary.



Job ID
REF75420A

Location
Yokohama

Leadership level
Leading Self

Job flexibility
Hybrid Job

Legal Entity
**Continental Automotive Japan
K.K.**

The Automotive group sector comprises technologies for passive safety, brake, chassis, motion and motion control systems. Innovative solutions for assisted and automated driving, display and operating technologies, as well as audio and camera solutions for the vehicle interior, are also part of the portfolio, as is intelligent information and communication technology for the mobility services of fleet operators and commercial vehicle manufacturers. Comprehensive activities relating to connectivity technologies, vehicle electronics and high-performance computers round off the range of products and services.