

## Intern - IT

### Your tasks

Do you want to be part of Local IT Team providing technical support and managing IT hardware? We are looking for an intern for at least 3 months to start as soon as possible.

Key responsibilities:

- Troubleshooting IT technical issues desktop, laptop, printer, projector/beamer and other networked/collaboration devices.
- Workplace installation, move, add, change and disposal.
- Installing and configuring new IT laptop/desktop.
- Manage end user mobile devices, scanner
- Handle IT incident tickets in BMC Helix.
- Providing timely and accurate status of new hardware installations.
- Supporting the roll-out of new projects (if any).
- Managing IT assets (in FAME) connected to managed LAN.

### Your profile

This is what it takes to be a successful intern for IT support & maintenance:

- Ongoing studies in Computer Science or Information Technology.
- Certification in Microsoft, Linux, or Cisco is a plus.
- Experience in technical support, desktop support, or a similar role.
- Experience in Windows/Linux/Mac OS.
- Attention to detail and good problem-solving skills.
- Excellent interpersonal skills.
- Good English communication.

### Our offer

Apart from the internship stipend, this is a great opportunity to

- > Work on and learn the practical insights of IT
- > Understand and gain insights on the business and its key drivers.
- > Work with team members from different nationalities in an international setup
- > Improve your interpersonal and communication skills

Ready to drive with Continental? Take the first step and fill in the online application.

### About us

Continental develops pioneering technologies and services for



Job ID  
**REF74760I**

Location  
**Petaling Jaya**

Legal Entity  
**Continental Tyre PJ Malaysia  
Sdn. Bhd.**

sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs more than 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary.