

Customer Service Engineer Spain / CT BA OESL

Your tasks

As a **Customer Service Engineer**, you will be the initial quality interface for the relevant customer plants. Your main tasks and responsibilities will be:

- Establish a trusting relationship with the customer plant engineering , line operations , quality departments , logistic departments and customer service organization in all assigned customer plants
- Operate as initial direct contact and response person to customer's complaints/0-km issues
- Perform regular proactive visits to relevant customer locations at a frequency agreed with the customers
- Coordinate activities of external quality service providers
- Contribute to problem solving and strategic quality improvement activities with international teams
- Support evaluation of customer plant's perception of CT OESL's quality performance



Job ID

REF73464Y

Location

Leça do Balio

Leadership level

Leading Self

Job flexibility

Hybrid Job

Legal Entity

ContiTech Anoflex SAS

Your profile

- Graduate in automotive engineering , mechanical/electrical engineering or equivalent education as a technician
- More than 5 years of professional experience in automotive business with direct international OEM customer contact
- Basic knowledge of general quality methods and tools
- Planning and organizational skills
- Fluent in English and Spanish (written and spoken), good command in German is considered a plus
- Willingness to travel frequently and on short notice

Applications from severely handicapped people are welcome.

Our offer

What we offer?

- **Compensation package** - 14th salaries plus performance bonus
- **Lunch Allowance** - in line with local regulation
- **Flexibility** - Flexible schedule, hybrid work.
- **Home-Office** - Employees received 1,00€ net for each Home-Office day, paid monthly.
- **Work Abroad** - Possibility to work abroad within the EU for 20+20 days per year (two different countries).
- **Vacation days** - 22 days per year + 3 extra days the following year (considering absenteeism). Seniority days added starting from 3 years in the company.

- **Referral Bonus** - A bonus of 500€ or 750€ (depending on the seniority of the candidate) is paid for each referral.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.

The ContiTech group sector develops and manufactures, for example, cross-material, environmentally friendly and intelligent products and systems for the automotive industry, railway engineering, mining, agriculture and other key industries. Guided by the vision of “smart and sustainable solutions beyond rubber,” the group sector draws on its long-standing knowledge of the industry and materials to open up new business opportunities by combining various materials with electronic components and individual services.