

# Support Consultant BI & Data Analytics

## Descrição da função

Continental's digital capabilities are growing every day. Our Sales, Logistics and Finance Information Technology Competence Center is the digital backbone of our company's Tire business - and we want you to join us!

Using primarily an SAP platform, the Competence Center ensures Continental's Sales, Logistics and Finance organizations stay on the leading edge of all things digital. From managing service requests to developing the latest solutions and systems, we are the tech foundation of these organizations.

We are looking for a Support Consultant in Business Intelligence (BI). You will act as a subject matter expert for our BI services in the multi-national global Continental Tires organization.

As Support Consultant BI & Data Analytics these will be your key responsibilities:

- Design solution enhancements jointly in a team with business experts and IT specialists;
- Execute Service requests to provide catalogued BI standard services for diverse BI applications;
- Assess the impact of new requirements on the solution;
- Identify relevant business data, processes and transactions and build a data model following best practice design principles;
- Analyze incidents and implement sustainable error solutions;
- Prepare and execute unit and performance tests;
- Monitor your BI app to provide a stable and reliable service for our customers;
- Apply state of the art agile software development methodologies according to Conti Tires project management standards;
- Explain and inform your solution design (verbal and in written form), both to a technical and non-technical audience;
- Ensure SLA compliance of application operations for your service.

## Requisitos

- Academic degree in Computer Science, Economics, or an equivalent qualification;
- Experience and passion in providing customer facing IT solutions;
- Knowledge and experience in programming languages;
- First experience in Microsoft Power BI;
- Excellent communication skills;
- Intercultural sensitivity;
- Professional working proficiency in English;
- Team player.



Identificação da vaga  
**REF71580P**

Área funcional  
**Information Technology**

Local  
**Lousado**

Nível de liderança  
**Leading Self**

Modalidade de trabalho  
**Hybrid Job**

Pessoa jurídica  
**Continental Solution Center  
Portugal, Unipessoal, LDA.**

## **O que oferecemos**

- Integration in a dynamic international work environment;
- Flexible working model;
- Agile and collaborative workstyle;
- Continuous opportunities for the promotion of talent and training.

Ready to drive with Continental? Take the first step and fill in the online application.

## **Quem somos**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.