

# IT Support Specialist

## Descrição da função

- Responsible for user support through help desk tickets, phone calls, emails, or in-person consultations.
- Maintaining records of issues, resolutions, and processes for future reference.
- Responsible for installing, configuring, and maintaining computer systems and software in the office and shop floor area.
- Responsible for OS installation and security patches in office and shop floor area.
- Ensuring the IT network is functioning properly and troubleshooting connectivity or performance issues.
- Responsible for asset and license management.
- Assisting with the implementation of security protocols to protect against cyber threats and ensuring data integrity.
- Offering guidance or training to staff on how to use software or technology tools.
- Provide on-call support for production users and PCs.

## Requisitos

- Strong knowledge of computer hardware, software, and networking concepts.
- Strong knowledge of Windows OS, and familiarity with iOS and Linux.
- Ability to work under pressure and manage multiple tasks efficiently.
- Proficiency in troubleshooting and problem-solving.
- Good communication skills for assisting non-technical users.

## O que oferecemos

- Internal trainings with a mentor.
- Private health insurance.
- Accident insurance (valid even outside working hours).
- A modern and clean working environment.
- Gifts on birthdays, work anniversaries, and various occasions.
- Additional paid vacation days during the Christmas and New Year.
- Free gym with all necessary equipment (located on the company's premises).
- Free transportation from Jonava to Continental.
- Public transportation from Kaunas to Continental.
- Employee discounts on meals in the company's modern restaurant.
- Company-provided discounts.
- Work in a professional, dynamic, multicultural team.
- Opportunities for professional development in an international company and work with world-class technologies.
- Salary: 1819 - 2450 Eur. (before withholding taxes).



Identificação da vaga  
**REF71114P**

Área funcional  
**Information Technology**

Local  
**Sergeičikai I**

Nível de liderança  
**Leading Self**

Modalidade de trabalho  
**Onsite Job**

Pessoa jurídica  
**Continental Autonomous  
Mobility Lithuania UAB**

Ready to drive with Continental? Take the first step and fill in the online

application.

## **Quem somos**

For 150 years we've been changing the way the world moves while making it more safe, smart, sustainable, and accessible to all.

We offer exceptional opportunities to develop and climb the career ladder in a multinational company. It is a rare opportunity when you can find both an agile and creative startup feel and be part of a global team in a well-established and worldwide known corporation.

Do you want to join us and contribute to Continental's growth and success in Lithuania?