

# **IT Support Specialist**

#### **Feladatok**

- Responsible for user support through help desk tickets, phone calls, emails, or in-person consultations.
- Maintaining records of issues, resolutions, and processes for future reference.
- Responsible for installing, configuring, and maintaining computer systems and software in the office and shop floor area.
- Responsible for OS installation and security patches in office and shop floor area.
- Ensuring the IT network is functioning properly and troubleshooting connectivity or performance issues.
- Responsible for asset and license management.
- Assisting with the implementation of security protocols to protect against cyber threats and ensuring data integrity.
- Offering guidance or training to staff on how to use software or technology tools.
- Provide on-call support for production users and PCs.

### **Profilja**

- Strong knowledge of computer hardware, software, and networking concepts.
- Strong knowledge of Windows OS, and familiarity with iOS and Linux.
- Ability to work under pressure and manage multiple tasks efficiently.
- Proficiency in troubleshooting and problem-solving.
- Good communication skills for assisting non-technical users.

### Ajánlatunk

- Internal trainings with a mentor.
- Private health insurance.
- Accident insurance (valid even outside working hours).
- A modern and clean working environment.
- Gifts on birthdays, work anniversaries, and various occasions.
- Additional paid vacation days during the Christmas and New Year.
- Free gym with all necessary equipment (located on the company's premises).
- Free transportation from Jonava to Continental.
- Public transportation from Kaunas to Continental.
- Employee discounts on meals in the company's modern restaurant.
- Company-provided discounts.
- Work in a professional, dynamic, multicultural team.
- Opportunities for professional development in an international company and work with world-class technologies.
- Salary: 1819 2450 Eur. (before withholding taxes).

Job ID **REF71114P** 

Munkaterület Információs technológia

Telephely **Sergeičikai I** 

Vezetői szint Beosztott

Munkahelyi rugalmasság **Helyszíni munka** 

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## Rólunk

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