

# Central Key User Fleet Administration Systems

## Vos activités

Responsible for development and support of Fleet Administration Systems (FASs). To optimally fulfill requirements from internal and external stakeholders within our FASs (CESAR, Fleet Analytics) in order to increase process efficiency, improve data quality, transparency and user experience.

As Central Key User for Fleet Administration Systems will have the following responsibilities .

### Service Management

- Define & implement concepts for system support & maintenance
- Provide 2nd level support and service management of the solution across EMEA
- Consultancy to the various internal & external stakeholders in relation to fleet administration systems usage, reporting & best practice usage.

### Development

- Identify system gaps and drive continuous system improvements supporting process efficiency, improve data quality, transparency and user experience.
- Gather and verify EMEA system requirements with the respective stakeholders to establish change roadmap to support business initiatives
- Create conceptual designs and translate business requirements into technical specifications.
- Execute business acceptance tests to ensure highest quality
- Defines & create process documentation and training materials, execute trainings.
- Plan and realize the rollout of new enhancements and functionalities into the markets, including training of Local Key Users

### Projects

- Provide expertise and support for business change projects (leading where required).

### Salary

Ranges: 2277 - 3500 euro gross

## Votre profil

- Experience with projects, participation in IT implementation projects or project management experience desired
- Affinity and familiarity with IT systems and processes



Référence

**REF69084M**

Domaine fonctionnel

**Marketing and Sales**

Site

**Sergeičikai I**

Niveau de leadership

**Leading Self**

Flexibilité du poste

**Hybrid Job**

Unité légale

**Continental Tires Business Services UAB**

- Good understanding of fleet operations and systems desirable
- Tire or automotive industry background is preferable
- Very good knowledge of the business processes in the sales environment
- Experience in interacting with internal and external stakeholders
- Good knowledge in standard MS Office applications as i.e. Excel, PowerPoint, Teams, Word
- Understanding in system user training and related training tools
- Business fluent English language skills (written and spoken)
- Good communication and intercultural sensitivity, structured self and process driven working attitude and strong problem-solving skills
- Willingness to travel occasionally

## **Notre offre**

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## **A propos de nous**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs more than 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary. With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.