

## O\_Senior IT Engineer (Carei)

หน้าที่ความรับผิดชอบในงานของคุณ

- IT Infrastructure Management: Implement, and manage the company's IT infrastructure, including servers, networks, and storage systems.
- Network Administration: Maintain and troubleshoot network issues, ensuring optimal performance and security.
- Ensure that IT systems and infrastructure are operational and reliable, minimizing downtime and disruptions, also the functionality of IT equipment (servers, PCs, printers, VoIP telephony and other IT equipment);
- Work closely with other departments to understand their IT needs and provide solutions.
- Oversee the incident management process, ensuring timely identification, escalation, and resolution of IT incidents.
- Maintain accurate records of IT incidents, service requests, and resolutions in the service management system.
- Maintain daily performance of computer systems and printers , install, modify, and repair computer hardware and software
- Lead and participate in IT projects, ensuring timely delivery, also provide local support for centralized managed IT systems and IT infrastructure, to implement new projects or improved solutions
- Implement and manage security measures to protect IT systems and data from threats.
- IT support for the company's users - 2nd level HelpDesk;
- Installation and operation of Microsoft systems (Windows, Windows Server 2019. VM);
- Knowledge of Office 365 applications (Word, Excel, PowerPoint, TEAMS, OneDrive);
- Active Directory and Identity Management system management
- Management and configuration of company mobile phones

โปรไฟล์ของคุณ

- University degree or relevant experience in the similar field minimum 2 years,
- Intermediate English language skills
- Have experience in working in a multi-national company
- Knowledge of Microsoft systems, and networking.
- Good problem solving and communication skills, and analytical thinking

ข้อเสนอของเรา

- Development opportunities - technical and soft skills trainings



รหัสตำแหน่งงาน

**REF67767L**

ที่ตั้ง

**Carei**

ระดับความเป็นผู้นำ

**Leading Self**

ความยืดหยุ่นในการทำงาน

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