

# **RPA Development and Support Analyst**

## 工作职责

As RPA Development and Support Analyst you will report to CoE Lead and be responsible for providing technical support while actively participating in development of automation solutions within Group Sector Tires. This position entails collaborating with developers, IT team, and other stakeholders to ensure effective cooperation, follow-up on open topics, and successful delivery of RPA projects.

#### Key responsibilities:

- Develop and maintain the selected and documented RPA solutions;
- Roll-out the standard solutions to locations with necessary adjustments;
- Review automation ideas and propose adequate approach;
- Review automation code of other developers to ensure compliance and risk mitigation;
- Support and follow-up on implementation of RPA rules and standards;
- Manage user authorizations based on their request and internal policies;
- Participate in discussions regarding technical details of software and hardware infrastructure;
- Prepare content and deliver virtual training and knowledge sharing sessions for developers;
- Handle service tickets (incidents) raised by local developers;
- Follow-up and update on KPIs and topics required for Management reporting.

#### 你的档案

- Academic degree in Information Technology, Automation, Economics, or other related study;
- UiPath certification(s), knowledge of Power Automate or other RPA platforms;
- Knowledge of data processing tools and techniques (PowerQuery, KNIME, SQL);
- Familiarity with IT infrastructure (virtual machines, authorizations, applications);
- Understanding concepts and principles of programming languages;
- Knowledge of SAP or other ERP systems;
- Proactive and collaborative working style;
- High commitment, flexibility and intercultural sensitivity;
- Professional working proficiency in English (written and spoken).

## 我们可以提供

#### Our offer:

• Integration in a dynamic international work environment and team;



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- Collaborative workstyle;
- Flexible working model;
- Continuous opportunities for the promotion of talent and training.

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# 关于我们

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