

RPA Development and Support Analyst

Descrição da função

As RPA Development and Support Analyst you will report to CoE Lead and be responsible for providing technical support while actively participating in development of automation solutions within Group Sector Tires. This position entails collaborating with developers, IT team, and other stakeholders to ensure effective cooperation, follow-up on open topics, and successful delivery of RPA projects.

Key responsibilities:

- Develop and maintain the selected and documented RPA solutions;
- Roll-out the standard solutions to locations with necessary adjustments;
- Review automation ideas and propose adequate approach;
- Review automation code of other developers to ensure compliance and risk mitigation;
- Support and follow-up on implementation of RPA rules and standards;
- Manage user authorizations based on their request and internal policies;
- Participate in discussions regarding technical details of software and hardware infrastructure;
- Prepare content and deliver virtual training and knowledge sharing sessions for developers;
- Handle service tickets (incidents) raised by local developers;
- Follow-up and update on KPIs and topics required for Management reporting.

Requisitos

- Academic degree in Information Technology, Automation, Economics, or other related study;
- UiPath certification(s), knowledge of Power Automate or other RPA platforms;
- Knowledge of data processing tools and techniques (PowerQuery, KNIME, SQL);
- Familiarity with IT infrastructure (virtual machines, authorizations, applications);
- Understanding concepts and principles of programming languages;
- Knowledge of SAP or other ERP systems;
- Proactive and collaborative working style;
- High commitment, flexibility and intercultural sensitivity;
- Professional working proficiency in English (written and spoken).

O que oferecemos

Our offer:

- Integration in a dynamic international work environment and team;



Identificação da vaga
REF57437G

Área funcional
Finance and Controlling

Local
Lousado

Nível de liderança
Leading Self

Modalidade de trabalho
Hybrid Job

Pessoa jurídica
**Continental Solution Center
Portugal, Unipessoal, LDA.**

- Collaborative workstyle;
- Flexible working model;
- Continuous opportunities for the promotion of talent and training.

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Quem somos

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.