

# Central Key User SAP-SD

## Your tasks

SAP is our standard ERP system, which is used for all commercial processes. The SD module within the system covers all sales related functions towards our customers and is used by 13.000 users within the Continental Tire Division, in 55 sales locations.

As a Central Key User (SD) you act as an interface between system end users (business) and our global IT organization. You will act as first contact person for our central and local customers in different organizational units.

Being part of an international, highly engaged, and motivated team, you will work together with colleagues from all over the world on topics, that will essentially shape the digital world of Continental within the next years.

## Main responsibilities:

- Participation in upcoming projects in the areas of organizational change management, project management, specification, implementation, and rollout (e.g., S/4 Hana project "Grip4T");
- Connecting with the regional teams within the Global Sales Solutions team;
- Consulting and participation in other international IT projects to represent the business organization and the SAP SD system;
- Support and advice of decentralized key user organization (local SD key users in the tire sales and plant locations worldwide) in improving and enhancing their processes;
- Specification, evaluation, and approval of change requests to meet customer needs within the strategic orientation of the Tires sector;
- Testing of system enhancements to be approved for the productive SAP SD system;
- Processing of tickets related to system errors or service request in BMC Helix ticketing system;
- Organizing and conducting system trainings for SD key users worldwide incl. documentation in different formats (OneNote, PowerPoint, video etc.);
- Maintenance and enhancements of existing business processes after alignment with Sales Management of different markets/regions;
- Key position to coordinate the needs of Tire Sales business worldwide in one ERP system;
- Regular alignment with central key users of other SAP modules, such as Finance, Controlling and Purchasing.

## Your profile

- Academic degree in Economics, Business Administration or Computer Science (information technology);
- >3 years of working experience in sales related business processes or



Job ID  
**REF56731W**

Field of work  
**Finance and Controlling**

Location  
**Lousado**

Leadership level  
**Leading Self**

Job flexibility  
**Hybrid Job**

Legal Entity  
**Continental Solution Center  
Portugal, Unipessoal, LDA.**

- sales supporting functions (e.g., IT);
- Experience in SAP SD requested, good business process knowledge (Order 2 Cash);
- Basic IT knowledge and system affinity;
- Experience in project management;
- Presentation, communication, and training skills;
- Ability to work in a team, and taking ownership;
- Willingness to travel (up to 10%).

## **Our offer**

Our offer:

- Integration in a dynamic international work environment and team;
- Collaborative workstyle;
- Flexible working model;
- Continuous opportunities for the promotion of talent and training.

Ready to drive with Continental? Take the first step and fill in the online application.

## **About us**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.