

# Head of Customer Supply Chain OE APAC

## 담당 업무

### Demand Planning

- Steer short-, mid- and long-term FC (Customer Service (CS), KAM, BU Management, other interfaces as Manufacturing, Logistics, etc.) according to OE APAC strategy
- Drive best practice for FC process within KAM and CS organization Support strategic sales planning
- annual budget and the monthly forecasts and ensure the implementation

### Availability

- Monitor and steer OE inventory levels, including necessary safety stocks within supply chain
- Manage excess, out of age and other inventories
- Be central contact person and support for any finished product availability topics in APAC

### Warehouse & Distribution

- Cooperate with central W&D experts in regard to new warehouse projects
- Manage Day-to-day business with Service Providers of Conti warehouses for OE
- Be APAC W&D contact person of OE for already operating warehouses

### Process & System Optimization

- Continuously improve and adapt Supply Chain processes with focus on operational collaboration between CS, plant and KAM organization
- Continuously improve Supply Chain / Customer Service (CS) organization APAC
- Develop and integrate processes and organization for new OE customers in APAC
- Key User in APAC for OE for following systems: SCORE, APO

### Interactions

- Support KAM organization in projects for new customers and changes for existing customers regarding Supply Chain processes and Logistics
- Interface to RE BA Demand Management
- Develop decision basis and be representative of BA OE within the Demand & Supply Balancing activities



직무-아이디

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## APAC

### Team Management

- Functional lead of Customer Service Organization for OE APAC
- Drive training / knowledge exchange within CS organization APAC

### GT PoMS

- Sub Process Owner Role Local Level
- Responsible for the content, implementation, targets (KPIs/PIs), performance and training on Local Level

### 지원자 프로필

- Bachelor's degree or above in Engineering or Science
- Abundant experience in supply chain area (demand management, warehousing and distribution, etc.)
- Experienced in leading supply chain projects
- Experienced in leadership or project management
- Intercultural sensitivity

### 처우 조건

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### 기업 소개

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