

# **Head of Customer Supply Chain OE APAC**

## Tus actividades

### **Demand Planning**

- Steer short-, mid- and long-term FC (Customer Service (CS), KAM, BU Management, other interfaces as Manufacturing, Logistics, etc.) according to OE APAC strategy
- Drive best practice for FC process within KAM and CS organization Support strategic sales planning
- annual budget and the monthly forecasts and ensure the implementation

# Availability

- Monitor and steer OE inventory levels, including necessary safety stocks within supply chain
- Manage excess, out of age and other inventories
- Be central contact person and support for any finished product availability topics in APAC

## Warehouse & Distribution

- Cooperate with central W&D experts in regard to new warehouse projects
- Manage Day-to-day business with Service Providers of Conti warehouses for OE
- Be APAC W&D contact person of OE for already operating warehouses

## **Process & System Optimization**

- Continuously improve and adapt Supply Chain processes with focus on operational collaboration between CS, plant and KAM organization
- Continuously improve Supply Chain / Customer Service (CS) organization APAC
- Develop and integrate processes and organization for new OE customers in APAC
- Key User in APAC for OE for following systems: SCORE, APO

## Interactions

- Support KAM organization in projects for new customers and changes for existing customers regarding Supply Chain processes and Logistics
- Interface to RE BA Demand Management
- Develop decision basis and be representative of BA OE within the Demand & Supply Balancing activities



Job ID REF51996W

Área Logistics

Ubicación **shanghai** 

Nivel de liderazgo **Leading People** 

Flexibilidad laboral **Onsite Job** 

Unidad jurídica Continental Tires Co., Ltd.

#### **APAC**

## **Team Management**

- Functional lead of Customer Service Organization for OE APAC
- Drive training / knowledge exchange within CS organization APAC

## **GT PoMS**

- Sub Process Owner Role Local Level
- Responsible for the content, implementation, targets (KPIs/PIs), performance and training on Local Level

# Tu perfil

- Bachelor's degree or above in Engineering or Science
- Abundant experience in supply chain area (demand management, warehousing and distribution, etc.)
- Experienced in leading supply chain projects
- Experienced in leadership or project management
- Intercultural sensitivity

# Lo que ofrecemos

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#### Acerca de nosotros

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs more than 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary. With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.