IT Technician

Your tasks

Overview:
Responsible for supporting production activities as they pertain to I.T. and MES (manufacturing execution systems). This support may be in the form of (but not limited to) training, line support, software testing, application setup and configuration, and database queries and updates. Must have an advance working knowledge of Windows, Linux and relational databases, and network concepts. Must be able to work independently, prioritize multiple tasks, and interact with members of the MES team (local, regional, and global), and with production.

Core Responsibilities:
- Provide first-level support of MES systems
- Test and implement software developed by internal and external sources
- Administer and configure MES applications, clients, and servers
- Work with Production to investigate issues and provide solutions as they apply to MES or Legacy systems
- Interact and collaborate with other regional and global team members especially when escalating issues
- Be proactive and promote teamwork between the technicians and production operators
- Interface; (support, assist, negotiate, consult) with: Engineers, peers, operators and management
- Set an example for all in work ethics: skill level, application of said skills, and communications
- Work with Oracle databases using SQLPlus and PowerBI, etc.
- Able to trouble-shoot and accurately characterize systems problems with minimal assistance
- Flexibility, Commitment and ability to work with peers

Your profile

Basic Qualifications:
- Associates degree in a technical discipline
- 2 years of IT experience in a high volume manufacturing environment
- IT knowledge to include familiarity with asset management, mobile device management (InTune)
- Working knowledge of remotely accessing desktops and devices to identify issues and provide solutions
- Working knowledge of MES Pulse system
- Working knowledge of barcode scanner technology
- Working knowledge of Zebra Programming Language
- Working knowledge in Powershell scripting
• Experience with Wireshark or other protocol analyzers
• Working knowledge in software system testing & production line validation testing
• Ability to read, write and speak English
• Visa sponsorship is not available for this position.
• This position is not available for relocation.
• Ability to lift, push, pull up to 40lbs
• Ability to stoop, twist, bend, kneel, walk for 10+ hrs

Preferred Qualifications:

• 3+ yrs IT experience in a manufacturing environment
• Knowledge of Oracle, Remedy ticketing system

Our offer

All your information will be kept confidential according to EEO guidelines.

EEO-Statement:

EEO / AA / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to Careeers@conti-na.com or contact US Recruiting at 248.393.5566. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

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employs around 200,000 people in 57 countries and markets.

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