

# IT Engineer - Smartfactory Operations

## Descrição da função

- Ensure operations for all Smartfactory solutions such as the Manufacturing Execution Systems (MES, e.g. SAP DMC), Manufacturing Service Bus (MSB), IoT Edge Technology, Maschine Data Acquisition and Recipe Management System
- Offer 2nd level support of business solutions in the area of Manufacturing IT Applications (e.g. SAP ME/DMC, Manufacturing Service BUS, Mixing Solutions, IoT Edge)
- Support/consult the central key user and the local key users in the plants for all Smartfactory solutions
- Drive active system monitoring
- Coordinate system upgrades and patches
- Support the digital transformation of the business with digitalization solutions
- Support the regional rollout of the Smartfactory solutions
- Overtake the responsibility to coordinate all infrastructure and other issue related activities
- Implement and refine IT best practices in the relevant areas: project management, portfolio management, service management
- Foster collaboration and cooperation with other teams and competence centers
- Support to steer and control external providers to ensure optimal world-wide service provisioning

## Requisitos

- Bachelors degree in Information Technology, Industrial Engineering or related field or a comparable qualification
- Relevant IT working experience
- Ideally, a combination of IT know-how and knowledge of manufacturing industry and production-related processes
- Enthusiasm for Smartfactory and Industry 4.0
- Knowledge of Manufacturing Execution Systems (MES) desirable - preferred SAP-DMC or SAP-ME
- Knowledge in ITSM such as incident, change and problem management
- Business-fluent English language skills written and spoken
- Excellent communication skills and structured work style
- Embracing teamwork by supporting each other
- Openness to international business trips (10-20%)
- [Diversity creates value for a better tomorrow](#). We offer equal opportunities to everyone - regardless of age, gender, nationality, cultural background, disability, religion, ideology, or sexual orientation.

## O que oferecemos



Identificação da vaga  
**REF44271K**

Local  
**Changshu**

Nível de liderança  
**Leading Self**

Modalidade de trabalho  
**Hybrid Job**

Pessoa jurídica  
**Changshu ContiTech Trading Ltd.**

We want our employees to do well with us. That's why we offer them not only an exciting job in an international technology group, but also numerous additional offers such as flexible and hybrid working, sabbaticals and other benefits. [Click here to find out more.](#)

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

Ready to drive with Continental? Take the first step and fill in the online application.

## Quem somos

### Continental Group:

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In **2023**, Continental generated **preliminary** sales of **€41.4** billion and currently employs around 200,000 people in **56** countries and markets.

Since starting its business in China in 1994, Continental serves all major OEMs across all vehicle segments. We also develop and produce materials, functional parts, components, and systems for railway, machinery, mining and other important industries. So far, Continental has expanded its presence in 23 production locations and 28 R&D centers, representing a workforce of around 17,600 in the country. Continental offers market specific solutions to the Chinese market.

### ContiTech Group Sector:

ContiTech is one of the world's leading industry experts. Far beyond our roots as a rubber products manufacturer, we offer connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food industry and the furniture industry. As a group sector of Continental, ContiTech currently employs more than 40,000 people in 40 countries and regions and is active as a global industrial partner in Asia, Europe, North America and South America.