

# IT Engineer – Smart Factory Operations

## Tus actividades

The position as IT Engineer - Smart factory Operations contains the following tasks and responsibilities:

- Ensure operations for all Smart factory solutions such as the Manufacturing Execution Systems (MES, e.g. SAP DMC), Manufacturing Service Bus (MSB), IoT Edge Technology, Machine Data Acquisition and Recipe Management System
- Offer 2nd level support of business solutions in the area of Manufacturing IT Applications (e.g. SAP ME/DMC, Manufacturing Service BUS, Mixing Solutions, IoT Edge)
- Support/consult the central key user and the local key users in the plants for all Smart factory solutions
- Drive active Incident system monitoring
- Coordinate system upgrades and patches
- Support the digital transformation of the business with digitalization solutions
- Support the regional rollout of the Smart factory solutions
- Overtake the responsibility to coordinate all infrastructure and other issue related activities
- Implement and refine IT best practices in the relevant areas: project management, portfolio management, service management
- Foster collaboration and cooperation with other teams and competent centers
- Support to steer and control external providers to ensure optimal world-wide service provisioning
- Member of a global 24x7 Team

## Tu perfil

- **Bachelor's degree in Information Technology, Industrial Engineering or related field or a comparable qualification**
- **Relevant IT working experience (at least 3 years)**
- Ideally, a combination of IT know-how and knowledge of manufacturing industry and production-related processes
- Enthusiasm for Smartfactory and Industry 4.0
- Knowledge of Manufacturing Execution Systems (MES) desirable - preferred SAP-DMC or SAP-ME
- Knowledge in ITSM such as incident, change and problem management
- **Business-fluent English language skills written and spoken**
- Excellent communication skills and structured work style
- Embracing teamwork by supporting each other
- Openness to international business trips (10-20%)
- [Diversity creates value for a better tomorrow](#). We offer equal opportunities to everyone - regardless of age, gender, nationality, cultural background, disability, religion, ideology, or sexual



Job ID  
**REF4222D**

Área de trabajo  
**Tecnologías de la Información**

Ubicación  
**San Luis Potosí - Contitech**

Nivel de liderazgo  
**Autoliderazgo**

Flexibilidad laboral  
**Trabajo Híbrido**

Nombre de contacto  
**AZAEI TERRONES**

Unidad jurídica  
**ContiTech Mexicana, S. de R.L. de C.V.**

orientation.

## **Lo que ofrecemos**

Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-AT1At

Ready to drive with Continental? Take the first step and fill in the online application.

## **Acerca de nosotros**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.