

# Supplier Performance and Escalation Manager APAC

## Your tasks

As a member of Quality (Business Area Surface Solutions), you are responsible to lead Supplier Improvement Programs and the Supplier Escalations at worldwide Serial Production Material Suppliers, ensure contract robustness of worldwide Production Material Suppliers, you lead the worldwide Production Material Introduction Process and support R&D Department in Developing new Production Materials, you also plan, lead and perform audits at worldwide Production Material Suppliers.

- Further Improvement and Development of WW Serial Production Material Suppliers
- Perform the ContiTech Supplier Escalation Process in the BA
- Implementation of the ContiTech General Quality Agreement Approach
- Creation and Implementation of Category Quality Requirements
- Creation, Implementation and Perform the Production Material Process
- Perform the Advanced Product Quality Planning Process with WW Production Material Suppliers in defined complex projects
- Plan, lead, perform and review audits at WW Production Material Suppliers

## Your profile

- Bachelor's Degree in the field of Engineering, Production Technology, Economics or Business Administration with strong quality mindset
- Professional experience (min. 3 years)
- VDA 6.3 Auditor
- Deep understanding of supplier production processes (e.g. knitting, ...)
- Experience in technical problem solving and risk management
- Analytical, problem solving and decision-making competence
- Competency in supplier communication and conflict management
- International project management experience and ability to manage and facilitate change across multiple sites and teams
- Good communication skills, with the ability to communicate effectively across cultures and languages
- Commitment to innovation and continuous improvement combined with the ability to foster a culture of continuous improvement

## Our offer

Are you interested in shaping the future of ContiTech together with a great team?

Please join us and contribute to our goals with your new role as Supplier Performance and Escalation Manager APAC(Business Area Surface



Job ID  
**REF30335L**

Location  
**Zhangjiagang**

Leadership level  
**Leading Self**

Job flexibility  
**Hybrid Job**

Legal Entity  
**Benecke Changshun Auto Trim Co., Ltd.**

Solutions).

Your new place to work is flexible and will be defined later (hybrid) in one SSL APAC Plant.

Ready to drive with Continental? Take the first step and fill in the online application.

## **About us**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.