

Local IT Intern for Computer Migration and Support

Descrição da função

Project: Computer Domain migration and 1st level user support

1st level support:

- Operating system loading,
- Basic software installation
- Configuration of docking station
- Install drivers (BIOS, network,)
- Sending of special software to Portal Manager
- Download and installation of system patches
- In special cases help with information backup
- Registration in control inventories
- Label computer equipment removed from inventory.
- Run the scrap process weekly for the hardware replaced
- Guide the user before and after the replacement
- Notification and follow-up to each user
- Sending of esign for assignment and proof of delivery of computer equipment
- superseded and obsolete.
- Management of purchases of replacement computer equipment, from approvals, ticket generation, billing review and registration.
- Classification of teams by internal project

Domain Migration:

Help users during and after their domain migration process



Identificação da vaga
REF2613Y

Área funcional
Information Technology

Local
Querétaro

Contato
Jeniffer Peñaloza

Pessoa jurídica
**Continental Automotive
Guadalajara México, S. de R.L. de
C.V.**

Requisitos

- **Study Background:** Current student of System Engineering or regarding Information Technology
- Expected graduation **no earlier than one year from now**
- **Language:** English (Basic Level)
- **IT Know How:**
 - **Hardware:** Identify hardware components and devices as well as understand their uses and connection
 - **Operating Systems:** Know the windows OS installations and support
 - **Software troubleshooting:** Know how to troubleshoot computer and mobile devices
 - **Networks:** Know the different types of networks and LAN and WAN connections
 - **Data Analysis:** Knowledge of Data Analysis through interactive interfaces, reports and dashboards
- **Other Skills:**
 - Customer Support
 - Communications
 - Problem Solution

- Proactivity
- Commitment
- Good attitude to provide service to users

O que oferecemos

At AUMOVIO we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

Ready to take your career to the next level and join us at the start of something extraordinary? Apply now to become a part of AUMOVIO and drive the future mobility together with us!

Quem somos

Continental's Automotive group sector is expected to be listed as independent company "AUMOVIO" in September 2025. With ~93,000 employees worldwide and annual sales of ~€20 billion, we are entering an exciting new era.

AUMOVIO stands for highly developed electronic products and modern mobility solutions. In addition to its strong market position with innovative sensor solutions, displays, and technologically leading braking and comfort systems, AUMOVIO has significant expertise in software, architecture platforms and assistance systems for the rapidly growing future market of software-defined and autonomous vehicles. Our purpose is clear: to make future mobility safe, exciting, connected, and autonomous.