

Global HR Systems Operations Specialist SuccessFactors Learning – TM

Descrição da função

The role "Global HR System Operations Specialist LMS", as part of People Analytics, Technology and Systems – HR Systems Operations, is central for sustaining and enhancing continuous improvement and operations for our global team processes and systems. The job will be fulfilled in a central Learning Management System used for the employees in scope.

Your core responsibilities and tasks will be:

- Ensure and control defined support processes to keep service level agreements (incident management, user requests, change requests);
- Create and continuously improve technical and operational documentation for our internal processes;
- Participating in global projects and support of projects during the rollout, the implementation of process and system changes/improvements;
- Install and further develop quality assurance and test methods related to the system;
- Coordinate quality management activities;
- Planning, controlling and participating in the implementation of functional integration and performance testing;
- System configuration based on functional requirements;
- Central contact for HR IT;
- Coordination and operational support for the global Key User Group;
- Manage user authorization;
- Manage tasks & processes within a complex matrix organization;
- Prepare and support process review and root cause analyze.

Requisitos

- University degree, preferably in areas of Human Resources/ Business Administration, Information Technologies;
- Good user knowledge of SAP, cloud systems or equal HR applications desirable and experience in the area of Human Resources and related processes;
- High interest in working with HR Information Systems;
- Experience in an HR/Operations/Technology environment;
- Good Excel knowledge (pivot reports, VLOOKUPS and charts);
- Ability to handle various stakeholders (cooperate with project managers, stream lead or HRIT);
- Practical experience in international environment and cross cultural competence is beneficial;
- Analytical and problem solving experience;
- Mandatory advanced English language skills;
- Ability to work in a team environment;
- Experience in ticketing systems is a plus;
- IT experience (especially in the interface management) is an asset.



Identificação da vaga
REF2206C

Área funcional
Human Resources

Local
Timișoara

Nível de liderança
Leading Self

Modalidade de trabalho
Hybrid Job

Pessoa jurídica
Continental Automotive Romania SRL

O que oferecemos

Pay for Performance:

- Achievement Bonuses and Rewards;
- Relocation Bonus for non-Timisoara Residents;
- Recommendation Bonuses for new team members;
- Flexibility Program including flexible hours, mobile work and sabbaticals.

Wellbeing:

- Health & Wellness (Private Health Insurance, Life Insurance, Sport activities etc.);
- Different discounts (glasses, medical, shopping);
- In-house restaurant & coffee corners.

Life-Long Learning:

- Technical, Soft Skills & Leadership trainings;
- Dedicated Programs and Conferences;
- Free Language Courses (English, German, French etc);
- Access to e-learning platforms;
- Career development opportunities (local and international);
- Internal development communities (Experts, Agile Community of Practice, Artificial Intelligence etc).

Ready to take your career to the next level and join us at the start of something extraordinary? Apply now to become a part of AUMOVIO and drive the future mobility together with us!