

IT Support Intern

Your tasks

- As an IT Support Intern, you will assist the local IT team in providing day-to-day technical support and ensuring smooth operation of hardware, software, and network systems. This role offers hands-on experience in troubleshooting, customer service, and IT operations within a collaborative environment.

Key Responsibilities:

- Assist in diagnosing and resolving technical issues related to hardware and software.
- Support operating system updates and maintenance for Windows and macOS devices.
- Help maintain accurate inventory records of computer equipment and peripherals.
- Assist in the preparation and replacement of computer equipment for end users.
- Provide first-level support and ensure a high level of customer service to internal users.
- Support the rollout of new technologies and IT systems.
- Offer remote support through phone, email, or chat under the guidance of senior team members.

Your profile

- **Active student** pursuing a degree in Computer Systems, Information Technology, or a related field.
- **At least one year remaining before graduation.**
- Basic knowledge of desktop and laptop setup, installation, and troubleshooting.
- Strong analytical thinking and problem-solving abilities.
- Eagerness to learn and adapt quickly to new technologies.
- Good interpersonal and communication skills to interact effectively with users and IT staff.
- Ability to manage multiple tasks and prioritize responsibilities.
- Basic English proficiency is acceptable.

Our offer

Aumovio we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

Ready to take your career to the next level and join us at the start of something extraordinary? Apply now to become a part of AUMOVIO and



Job ID
REF1842Z

Field of work
Information Technology

Location
Guadalajara - La Tijera

Contact
Jeniffer Peñaloza

Legal Entity
**Continental Automotive
Guadalajara México, S. de R.L. de
C.V.**

drive the future mobility together with us!

About us

Continental's Automotive group sector is expected to be listed as independent company "AUMOVIO" in September 2025. With ~93,000 employees worldwide and annual sales of ~€20 billion, we are entering an exciting new era.

AUMOVIO stands for highly developed electronic products and modern mobility solutions. In addition to its strong market position with innovative sensor solutions, displays, and technologically leading braking and comfort systems, AUMOVIO has significant expertise in software, architecture platforms and assistance systems for the rapidly growing future market of software-defined and autonomous vehicles. Our purpose is clear: to make future mobility safe, exciting, connected, and autonomous.