Business Analyst - Process Design & Digitalization

Your tasks

As a member of our process design and digitalization team in Tires R&D, you will play a crucial role in defining and implementing digital workflows into our IT Product & Specification Lifecycle Management systems. By this you are contributing to shape our internal product and technology development processes in strong collaboration with several stakeholders and support the R&D organization with impactful solutions.

Main responsibilities:

- **Requirement engineering:** Elicit, analyze, and validate business requirements to gain a detailed and aligned understanding;
- **Solution design:** Translate business requirements concerning digitalization into efficient technical requirements and scalable IT solutions within the R&D system landscape;
- **Process and workflow optimization:** Analyze business processes and ensure workflow harmonization of target requirements across stakeholders during the concept phase;
- **Testing & release coordination:** Support planning, coordination and documentation of release testing activities to ensure solution quality and readiness;
- **Continuous improvement:** Identify improvement opportunities in existing processes and drive sustainable optimization measures;
- **Stakeholder management:** Act as central point of contact for R&D IT and business stakeholders and ensure alignment across all parties;

Your profile

- Academic degree in Engineering, Industrial Engineering, Information Technology, Natural Sciences, or other related field;
- Strong interest in driving digitalization topics, resilience and the ability to collaborate with multiple stakeholders;
- Self-motivated and result oriented team player who enjoys working in multicultural, performance and target oriented groups;
- Proficient in tackling loosely defined problems and delivering relevant answers and impactful insights;
- Strong stakeholder focus, willing to learn, to act and to take responsibility;
- Experience in project management and tools is beneficial;
- Knowledge of programming language(s) is beneficial;
- First professional experience in an R&D environment within a global organization (desirable);
- Proficiency in English language (written / verbal);
- Very good communication and networking skills.

Our offer

Our offer:

Job ID
REF100302S

Field of work
Research and Development

Location
Lousado

Leadership level
Leading Self

Job flexibility
Hybrid Job

Working time
Full Time

Legal Entity
Continental Solution Center Portugal, Unipessoal, LDA.

- Integration in a challenging and international work environment;
- Flexible working model;
- Collaborative working style;
- Continuous opportunities for personal development and learning.

We are committed to fostering a workplace where everyone feels safe, respected, and valued. All kind of applications are welcome.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental is a leading tire manufacturer and industry specialist that develops and produces sustainable, safe and convenient solutions for automotive manufacturers as well as industrial and end customers worldwide. Founded in 1871, the company generated sales of €19.7 billion in 2025 and currently employs around 78,000 people in 54 countries and markets.